

Annual Report of Community Living British Columbia's Community Councils

2010/11



Letter from the CLBC Quality and Service Committee Chair

This *Annual Report of Community Living British Columbia's Community Councils* highlights the many exciting projects that each Council has been involved in during the past year. On behalf of CLBC's Board of Directors, and the Quality and Service Committee, I would like to thank Council members for their hard work and commitment to CLBC's vision of "good lives in welcoming communities". We know that others who work in the community living sector will be inspired when they read the report.

Your work is very important and aligns with the mandate of the Quality and Service Committee. We play a key role in supporting CLBC's community engagement, citizenship and inclusion mission and helping the Board to fulfill its responsibilities to ensure the quality of, and equitable access to, funded services.

The range of projects that Councils have been involved in, often in partnership with others from outside of the community living sector, and the many people, groups and organizations you have met to raise awareness about the work we are engaged in, is truly impressive. We were pleased to learn that many Councils hosted forums on ageing; the feedback provided at these sessions will help inform CLBC's policy and practice direction on this important issue.

Many Councils also held resource and information fairs. These events do much to raise awareness about developmental disability and the work of CLBC and Community Councils. Still other Councils focused on other important issues like housing and transportation, both of which impact the quality of life of adults with developmental disabilities and their families.

There were also a number of very exciting projects that Councils participated in, or led, that have the potential to be adopted by other communities throughout BC. These included developing a community garden; implementing a crisis response protocol to help police approach adults with cognitive disabilities; and a respite initiative for families who do not receive funded supports. One Council also produced a video, called *Light the Way* which outlines best practice approaches for including and engaging self-advocates on CLBC's Community Councils.

Councils also partnered with many different groups to host community living month events. These relationships, which are based on shared interests and values, are a key to enabling adults with developmental disabilities to participate as full citizens in their communities. We were also very excited to learn that Councils enjoy strong working relationships with CLBC staff throughout the province.

Moving forward, the Quality and Service Committee is confident that the Community Councils' commitment to community engagement can be built upon to support community inclusion for everyone we support.

Sincerely,



Norah Flaherty
Chair, Quality and Service Committee
Community Living British Columbia

This report is a compilation of all reports submitted by Community Councils throughout British Columbia for 2010 /2011.

Each Council was asked to summarize:

1. Highlights of Community Council projects or initiatives
2. Groups, people and organizations the Community Council met with during the past year
3. What is working well in the region covered by the Council?

List of Community Councils

- ❖ Surrey/Delta Community Council
- ❖ Central and South Okanagan Community Council
- ❖ Upper Fraser Community Council
- ❖ Thompson Cariboo Community Council
- ❖ South Island Community Council
- ❖ Vancouver Community Council
- ❖ North Okanagan Shuswap Community Council
- ❖ Richmond Community Council
- ❖ North Region Community Council
- ❖ Central Upper Island Community Council
- ❖ Simon Fraser Community Council
- ❖ Kootenay Community Council

The appendix includes the names of self-advocates, family members, service providers and other community members who served as members of Community Councils during 2010 – 2011.

Community Council Surrey/Delta

Council Chair Marie Sabine

1. Highlights of our Community Council projects and initiatives

Surrey/Delta Community Council continues to be a productive and effective Council. We have had a few members leave Council; however, we used this as an opportunity to recruit Delta residents as they have been under represented on Council. We hope to recruit a few more Council members in 2011. We are energized by CLBC's recognition and action to deal with ageing issues for developmentally disabled individuals and their parents/caregivers.

Highlights from 2010 include:

- A Council committee worked with Jule Hopkins, Accountability & Safeguards Manager, and Brenda Cowie-Hannsen, contractor, to finalize the content and design of the 'Ageing Parents' pamphlet
- As an increasing number of youth with developmental disabilities are ending up in the legal system, partially because of their need for social acceptance and lack of cognitive functioning, they are easy targets for recruitment into illegal activities. Council supports a 'diversion program' specifically for youth with developmental disabilities. This justice diversion program would be funded by the Ministry of the Attorney General. The aim is to raise awareness in the court system. Supporting hopes, goals and skills would be an integral part of the diversion program. Council fully supports the development of a justice diversion program to accommodate developmentally disabled youth up to age 25. A Council member represents our Council on the Surrey Mayor's Crime Reduction Strategy Taskforce
- To address transportation issues, a Council member continued to attend Translink sponsored discussion meetings to review rapid transit plans. Attendance is to ensure concerns of people with developmental disabilities are addressed. A Council member was also part of a United Way sponsored committee to address seniors' transportation issues. Many seniors' transportation issues mirror those of the developmentally disabled. Findings from this committee were shared with Translink and the City of Surrey.

Highlights from January – March 2011 include:

- Council members worked together to distribute the Ageing Parents pamphlet throughout Surrey, Delta and White Rock. A spreadsheet was created to track the number of pamphlets distributed. Requests for additional pamphlets will be added to the spreadsheet
- Council has initiated gatherings to help families with individuals with developmental disabilities to network and find positive solutions to challenges. The monthly meetings named 'Families Connecting with Families', offer families the opportunity to connect with other families to share information, experiences and resources. Speakers will also be recruited to provide information on estate planning; long term planning and safeguards for individuals; building friendships; intimate relationships; and sharing resources
- Council is hosting three Ageing Forums, one each in White Rock, Surrey and Delta. The Forums take place in April and May
- A Council member will participate on the WOW!clbc Awards nomination review panel

- Council held a strategic planning session in March. Issues raised included transportation; at risk youth and adults; planning for connectedness/planning proactively; planning for advocacy; allowing appropriate risk taking/changing course; emergency response preparedness; safety and safeguards; employment; housing; poverty; friendships 'normal belonging'; community attitude 'people are people'; and focussing on accomplishments. Obviously, we will not be working on all these issues. Upcoming Council meetings will debate all issues and likely choose three to four to form the 2011 Strategic Plan

2. Groups, people and organizations our Community Council met with during the past year

- Jule Hopkins, CLBC Accountability & Safeguards Manager and Brenda Cowie-Hannsen, contractor
- Angela Clancy, Executive Director, Family Support Institute
- Leo Spalteholz, CanAssist, University of Victoria [to learn about social media]
- Stephen Russell, CLBC Special Projects Manager

3. What is working well in our region

Our Council has a great mix of talented community members, service providers and family members. Council is motivated and feeling we are 'making a difference'. It was particularly gratifying to have the Ageing Parents pamphlet strongly supported by the CLBC Board of Directors and Provincial Advisory Committee and that this project is moving forward.

We have a very positive relationship with CLBC staff. Sharon Rose, Manager, Community Planning and Development, and Bryan Oulton Acting Manager, Community Planning and Development, provided information when requested and have been a great resource to Council. Josefina Marchetti, Supervisor of Administrative Services, has also been very helpful.

Community Council	Central and South Okanagan
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Council Chair	Anna Caruso
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1. Highlights of our Community Council projects and initiatives

- Strategic planning sessions facilitated by Kim Lyster in the late spring
- Participated in "Start with Hi" with the Mayor and council members on October 6th, 2010
- Participated in a resource fair hosted by MCFD on October 15th, 2010 in Kelowna
- Coordinated and hosted a resource fair for individuals and families in Penticton on October 15th, 2010
- Ageing Forums occurred in Kelowna, Penticton and Princeton
- Sponsored two council members to attend the BCACL/CACL conference in Whistler
- Provided funding to the self advocates for a brochure project
- Provided support to PLAN for "Beyond Graduation"
- Supported "Employment First" Initiatives
- The Council hired a self-advocate to provide the administrative support needed
- Rachel Schmidt presented to the council on the topic of "community engagement"

- Council contributed funding to the upcoming regional self-advocate conference in Kamloops in the fall

2. Groups, people and organizations our Community Council met with during the past year

- Many individuals and their families whom attended the forums or resource fairs as mentioned above
- The Kelowna Self-Advocate Group and the Oliver Self-Advocates
- Mayor Sharon Shepherd of Kelowna and City Council Members
- Generic employment agencies
- MCFD's CYSN and Protection Teams around the Okanagan
- Numerous service providers
- HSCL, DDMH Team Members and Interior Health Staff (varied roles)
- Numerous generic community supports
- PLAN Okanagan
- The Family Support Institute (Okanagan Members)
- UBC Okanagan, Okanagan College: Kelowna and Penticton Campus staff
- Members of the RCMP
- Staff from various centres for seniors (all Okanagan communities)
- Media contacts in Kelowna

3. What is working well in our region

- A focus on community engagement and developing projects that flow from this
- A dedicated and committed Council
- A sound strategic plan
- An ability to get large numbers of people to participate in events
- Partnerships with various community agencies

Community Council Upper Fraser

Council Chair Maggie Metcalfe

1. Highlights of our Community Council projects and initiatives

After a strategic planning session with John Talbot, the Council embarked upon three initiatives: housing, transition to adulthood and creating an inclusive drama group. With housing, we have made connections with BC Housing as well as with the Fraser Valley Housing Network. In terms of transition to adulthood, we had a variety of community people meet with us to discuss the strengths and barriers to the current practices of a successful transition. The Chilliwack Society for Community Living has provided the community with their research project on transitions. Although the Council is still interested in developing an inclusive drama group in partnership with the Upper Fraser University and Imagine Ministries, other than those connections, very little progress has been made in that direction.

The Council helped host a Fraser CLBC staff training event on working with families and also participated in a number of meetings on a planned regional response to crisis. The Council chair has been involved in the interviewing and selection of two facilitators in the Upper Fraser.

By the end of April 2011, we will have hosted three forums on ageing, five presentations on transitions and one family gathering around the sharing of resources. On June 14, 2011, John Talbot will be joining the Council and facilitating another strategic planning session.

2. Groups, people and organizations our Community Council met with during the past year

- Two representatives from BC Housing
- Representatives from MCFD, Upper Fraser University, Langley Association for Community Living, and Chilliwack Society for Community Living regarding transitions
- Rachel Schmidt on community engagement
- A representative for social networks
- Jule Hopkins and Kim Lyster on ageing
- Shirley Martins from Imagine Ministries regarding volunteer respite and drama
- James White [CLBC facilitator] on the WOW awards and ETSA (self advocates providing training)

3. What is working well in our region

- For the past year, we have enjoyed a stable, committed council who work well together
- Imagine respite (a church affiliated group) that provides free respite to families who are not in receipt of any funded services was initiated in Abbotsford and this has now spread to Chilliwack and Hope
- We supported two self advocate committee members to be leaders in the planning and presentation of a Fraser Self Advocate Conference
- One of the self-advocate committee members has changed to being a service provider representative on our Council due to his contracted paid role with CLBC as a peer advisor
- Two understanding, empathetic and creative facilitators were hired in the Upper Fraser with input from the Council

Community Council Thompson Cariboo

Council Chair Doug Butler

1. Highlights of our Community Council projects and initiatives

Through a series of workshops and discussions we established 3 future goals for our Council:

1. Self-advocate development
2. Employment
3. Community Engagement

Each member of Council joined a committee which created goals and target dates for accomplishing those goals.

Workshops included:

- Community Engagement, June 2010
- Goal Setting, December 2010
- Ageing Families, April 2011

We supported the following projects:

- Self-Advocate Support
- Family Governance Support
- Employment Support
- Self-Advocate Summit to be held in Kamloops in October, 2011

2. Groups, people and organizations our Community Council met with during the past year

- 100 Mile Self-Advocacy Group
- Provincial Advisory Council Chair
- Aboriginal Agricultural Educational Society of BC
- Elizabeth Fry Society
- Jane Holland - Advocate for Service Quality
- Sylvie Zebroff – CLBC Family Partnership Advisor
- Rizallee Castillo - Thompson Rivers University
- Shelley Nessman - CLBC Self-Advocate Advisor
- Kim Lyster - Contractor, Ageing Families Workshop
- Rachel Schmidt - CLBC Community Relations Specialist
- City of Kamloops

3. What is working well in our region

- A very hard working, cohesive Council with clear goals for our future
- We now have 3 self-advocates
- Good support from our regional CLBC staff

Community Council South Island

Council Chair David Steeves

1. Highlights of our Community Council projects and initiatives

- Members of the Self-Advocates (SA) Committee were involved in organizing and hosting the “My Community” Self-Advocates conference (June 2010). Self Advocate Michael Langridge spoke at the BCACL/CACL/Family Focus Conference in Whistler (October 2010) regarding organizing and hosting the conference
- The SA Committee assisted in hosting the second annual “One Day” event in Victoria (Sept. 2010)

- The Families Committee (FC) organized and hosted a Forum on Ageing (October 2010), attended by service providers, families and community members
- Members of the SA Committee participated in the development of the self-advocacy Bingo game, SANGO. This was made possible through a grant from the CLBC-funded Self-Advocates Seeding Innovation project
- SICC is supporting and participating in the development of a video, Best Practice Approaches to Including and Engaging Self Advocates on CLBC Community Councils
- Meet & Greet sessions (a forum for families and service providers to share information, concerns, etc) were held in Sooke and Salt Spring Island
- In collaboration with Recreation Integration Victoria, the FC met with families on the Saanich Peninsula to discuss sharing of ideas and/or resources
- The FC, along with three Victoria service providers, organized an annual Resource Fair. Council members attended and worked at the Fair, alongside CLBC staff
- The SA Committee partnered with Self-Advocates for a Brighter Future to host a half day workshop to introduce the CLBC Support Networks handbook
- Michael Langridge was accepted to sit on the BC People First Board of Directors, representing the South and Central Island. Self-advocate Mary Emmond continues to sit on the Provincial Advisory Committee (PAC)
- The Communication Committee (CC) was involved in developing, promoting and attending events such as 'One Day', the Forum on Ageing and the WOW awards. An electronic distribution list has been created by the committee to reach out to a wide range of agencies in the region
- Members of the CC met with all south island MLAs and the Military Family Resource Society
- In 2011 the SICC plans to focus on the recruitment of additional council members, issues of ageing and transitioning youth, engaging minority groups, and connecting with other Community Councils. In addition, the SICC recognizes that additional work needs to be done to ensure that self-advocates feel connected and that their contributions are recognized as valuable

2. Groups, people and organizations our Community Council met with during the past year

- CLBC Staff: 1) facilitators regularly attend SICC meetings 2) M&P met regularly with CPD Manager and Director of Regional Operations 3) Manager of Special Projects attended a meeting 4) Community Relations Specialist sits on the Families Committee and has attended SICC meetings
- Recreation Integration Victoria, Garth Homer Society, Community Living Victoria, Integra Support Services
- InclusionWorks! and Second Wave (both support young adults) attended and presented at a SICC meeting
- CanAssist attended a SICC meeting and conducted a consultation on a study they are performing on Accessibility to Social Media (for CLBC-supported individuals)
- CLBC Aboriginal Advisor
- CLBC staff Jules Hopkins and contractor, Kim Lyster
- University of Victoria Centre of Ageing
- Self-Advocates for a Brighter Future

- South Island MLAs
- Military Family Resource Society

3. What is working well in our region

- The SICCC has connected with hundreds of people in our geographic area. Through this process we have been able to identify areas of concern, identify gaps in service, connect families to one another and provide clarity on issues that have been at the forefront of the media (i.e. service redesign, group home closures, etc).

Community Council Vancouver

Council Chair Peter Swayne

1. Highlights of our Community Council projects and initiatives

Community Engagement

- Workshop: Vancouver had an informative and encouraging workshop from Caitlynn Sassaman and gained useful insights into the engagement activities of other Councils. Caitlynn also joined one of our Council meetings by phone to update us on a number of topics
- YMCA: As described in "The Citizen", a Council member – Mara St.Onge – with the endorsement and support from Council members, held a number of successful workshops at the YWCA to help broaden and enhance the lives of self advocates. She will receive a WOWclbc award in recognition of this and other efforts to promote good lives in welcoming communities
- Social Activities: a sub-committee has begun implementing a plan to provide more social activities for individuals eligible to receive CLBC services

Business connections

- One of our Councillors, Mark Perry, a businessman, has shown the CLBC DVD to business colleagues, promoted the work of CLBC and encouraged employment of people with developmental disabilities. He is working with a service provider Council member to further employment opportunities

Community Living Month

- Council members participated in the CLBC initiative handing out Globe and Mail newspapers with "Start With Hi" promotional material

Forums on Ageing

- Vancouver held 2 forums in February with over 130 attendees. Many suggestions, concerns about the consequences of ageing were raised and recorded as contributions to CLBC's future policy on ageing

Strategic Plan

- In March, we held a strategic planning session with John Talbot. We established "Families Helping Families" as the theme of our major project going forward. We have held one Council meeting to hear about successful examples, are holding a family meeting in June on the topic and will be developing ways of promoting more inter family connections in the fall.

Family Meetings

- In May 2010, 40 Vancouver self-advocates and family members attended a gathering to hear general CLBC information and participate in group discussions on housing, employment, transportation and recreation facilitated by members of the Council
- In June 2011, self-advocates and their families will again be invited to a meeting to hear presentations on and to discuss our Strategic Plan topic – "Families Helping Families"

Proposals to the Provincial Advisory Committee

- The Council has held numerous discussions on service redesign, equity, housing and funding and forwarded several recommendations to the PAC

Connecting for a Better Future

- In May 2010, Council members attended a forum hosted by PLAN that was intended to promote a broad discussion around the future of community living

2. Groups, people and organizations our Community Council met with during the past year

- Our Manager and Chair received Vancouver City Council's proclamation of October as Community Living Month
- CLBC video presented to a Kerrisdale business group
- 2 Forums on Ageing held in February with 130 members of the community
- Hyad Society and Parent Support Group for Families of Mentally Handicapped Adults Society made presentations to the Council in May
- Community meeting for self-advocates and families on the topic "Families Helping Families" to be held in June

3. What is working well in our region

- Workshops on Networking
- Service provider initiatives on employment
- Forums on Ageing
- Several parent groups
- The Vancouver Community Council is a committed, concerned, active, cohesive and mutually supportive group

Community Council North Okanagan Shuswap

Council Chair Sue Phillips

1. Highlights of our Community Council projects and initiatives

- Development of a strategic plan
- Power point presentation development
- Holding Hands Art Program enhanced community inclusion
- Continuation of newspaper articles on disability awareness
- Ageing Forums in Vernon and Salmon Arm

2. Groups, people and organization our community Council met with during the past year

- Ageing parents
- SMART presentation
- Self-advocates

3. What is working well in our region

- Our relationship with CLBC
- Strategic Plan has worked well as a process
- Recruitment process is working well
- Holding Hands project concept has worked well

Community Council Richmond

Council Chair Bob Robertson

1. Highlights of our Community Council projects and initiatives

- Held a facilitated strategic planning day and developed a Council work plan which provided focus for the year's activities
- Developed / maintained positive working relationships between CLBC and key community partners and elected officials towards inclusion
- Supported and encouraged community based opportunities for adults served by CLBC
- Hosted CLBC forum on ageing with a total of 55 participants which included families, self-advocates, elected officials, agency staff, and community members
- Ryan Groth profiled in an edition of the CLBC newsletter
- Ryan Groth represented the Council on the CLBC Advisory Committee
- Jan Weber sat on the selection committee for the WOW awards

2. Groups, people and organizations our Community Council met with during the past year

While the council as a group has not met with outside organizations, individual members are connected in a variety of places including:

- Richmond Society for Community Living – employment services & co-op
- Richmond transition committee – attended the transitioning youth and family joint presentation by CLBC, MCFD, MSD and the PGT
- Richmond education committee

3. What is working well in our region

- The Richmond council is comprised of Richmond stakeholders which includes 2 self-advocates, 3 family members and 1 service provider and 2 community members
- Each council member brings to the table a diversity of community living experiences and knowledge and a willingness to participate in the Council's initiatives and goals
- The council met 6 times this past year
- Meeting agendas were prepared in advance and attendance at each meeting was good
- Some new Council members joined the Council due to turnover but good representation continues
- Megan Tardif, CLBC Community Planning and Development Manager, continues to provide good support and is patient with us which all of us appreciate!

Community Council | **North Region**

Council Chair | **Bonnie Fallowfield**

1. Highlights of our Community Council projects and initiatives

April 2010

- Bonnie Fallowfield, Terry Robertson and Barb Warkentine attended the FSI training weekend

May 2010

- Ann Peltier attended the Federation Community Consultation on the redesign of residential services
- David Johnston was nominated to be on the BC Peoples First provincial Board
- Council members attended the PLAN FORUM- Connecting for a Better Future, a conversation about encouraging creativity and innovation in community living
- Ruth Stanton and 6 other self-advocates attended the leadership conference in Abbotsford
- Ruth and 3 other self-advocates also led the session in Vanderhoof – “What being a Self Advocate is all about”

June 2010

- Bonnie Fallowfield, Terry Robertson and Pat Marshall attended the Provincial Advisory Committee / Community Council discussion centered around the Ageing Project, Communications, Inclusion and Community Engagement

October 2010

- Jackie Allen, Barb Warkentine and David Johnston attended the BCACL / CACL conference in Whistler. David said the conference was good – dance was awesome, David was the social butterfly. David had a lot of people ask him questions. David helped facilitate the Reciprocal Relationships: The Final Frontier workshop. Terry Robertson attended as the Chairperson of Family Focus, the National Family Conference hosted by Family Focus/BCACL and CACL and giving a presentation to over 500 registered professionals and family members
- Colleen Hermanson attended the Employment for Self Advocates conference October 14-16, 2010

March 2010

- Council members' Bonnie Fallowfield and Sharon Taylor discussed the use of iPod's with the Proloquo2go software for individuals who are non verbal. Bonnie has experience with her students using the device and Sharon Taylor has experience with some of her individuals with developmental disabilities and their successes. Sharon Taylor brought one of the devices to the Council meeting and demonstrated its' functions. Council members' and staff were very impressed with the opportunities the iPod and the software provided to individuals who are non verbal. After some discussion, Council members suggested to staff that a "Pilot Project" be initiated using Community Development funding to provide 7 of these devices to individuals throughout the North Region. Community Council members and staff provided the CPD manager with names of likely individuals in their respective communities who may benefit. The submitted names were reviewed and requests for a release to publish the names of these folks and their experiences were provided. The recipients are: Mark Gairdner - Fort Nelson; Brett Warkentine - Prince George; David Leblanc - Quesnel; Arthur Kipling - Chetwynd; Ryan Blackwell – Smithers; Max Kauth – Port Edward; and Deanna Freeman – Terrace
- At the time of this writing, the folks were just beginning to use the iPods and have not reported back yet with their experiences

October's Community Living Month Events

- Dawson Creek – October 1st BBQ - hot dogs, hamburgers, cookies, cake, drinks, music, self advocate speakers, prizes. David delivered a presentation and was interviewed on local TV
- Smithers – October 1st, held at High Roads, the Appreciation BBQ had speakers, displays and lots of food. This event was attended by approximately 110 community members, self advocates, families and friends
- Quesnel – October 8th - WALK THE TALK – Quesnel Youth and Adults with Developmental Disabilities met at City Hall and marched down Kinchant Street past the Court House on Barlow Avenue, and up Reid Street to assemble at the Four Corners stage. Cake and Refreshments were served. The Mayor's assistant proclaimed October to be Community Living Month in Quesnel
- Fort St. John – Oct 8th –Appreciation Luncheon – Northern Grand hosted by Fort St. John Association for Community Living
- Prince George – October 15th Appreciation Luncheon 11 am to 2 pm. Displays and information tables. Speech given by the Mayor
- Terrace – October 22nd Skeena Mall, Community Room Displays and information tables. The Mayor was in attendance, gave a speech and met with the self-advocates

- Prince Rupert – They had cake and information session in mall. A few dignitaries were present. Colleen had discussions with the local food outlet manager on our individuals becoming potential employees

2. Groups, people and organizations our Community Council met with during the past year

April 2010

- Paul Sibley, Director, Regional Operations North Region attended the April 10, 2010 Community Council Meeting

May 2010

- Wendy Framst, Quality Services Manager – Attended the May 15, 2010 Community Council Meeting
- Norm Carne, Regional Finance Manager – Attended the May 15, 2010 Community Council Meeting
- Pat Marshall and Community Relations Specialist, Caitlyn Sassaman met with the City of Dawson Creek and the MLA Office in Dawson Creek. They also met with the City of Fort St John, Fort St John MLA and the Fort St John Chamber of Commerce

September 2010

- Pat Marshall and Community Relations Specialist, Caitlyn Sassaman met with Cathy Olmstead, Director of Community Services, CA Shelly Worthington, and Susan Basset Director of Corp Services for the Town of Smithers. In Terrace, we met with the MLA's CA Denis Gagne and with members from the City of Terrace, In Prince Rupert we met with Rudy Kelly, Director of Recreation and Community Services; Maynard Angus, District Chamber of Commerce and Manager, Public Affairs for the Prince Rupert Port Authority and MLA Gary Coons

October 2010

- Jane Holland, Advocate for Service Quality attended the October 16th Community Council meeting to discuss the purpose of the Advocate for Service Quality
- Malachy Tohill, Regional Director, BC Housing and Chris Wetmore, Health Services Coordinator attended the October 16th Community Council meeting and gave overviews of the application process and the application web sites regarding housing in the north.

November 2010

- Paul Sibley, Director, Regional Operations North Region attended the November 20, 2010 Community Council Meeting

3. What is working well in our region

- The amalgamation of the three Community Councils' into one Regional Community Council has worked very well. The North Region is well represented with families, individuals, community members and service providers
- The Committees responsible for Recruitment, Community Awareness and Self-Advocacy are active and report back to the council every month on their activities. The membership of the North Region Community Council is at capacity and other potential members are constantly being approached to measure their level of interest at some future point
- Community Council members providing information to staff regarding venues, guests and other details of their communities so that events are successful and informative

- The Community Council members' monthly round table where every member provides updates on concerns, successes and stories about their home community and area

Community Council	Central Upper Island
Council Chair	Russ Keil

1. Highlights of our Community Council projects and initiatives

- Crisis Response – Council members Diane Bieber and Ryan Salant have implemented a protocol with the Campbell River RCMP helping to equip RCMP members with critical information on how to handle or approach adults with cognitive disabilities they might encounter. This project requires voluntary participation of the adults. There has been interest in the initiative from other regions in the province.
- Youth Transition – After 2 years of consultation, Council approved a report authored by the committee consisting of Council member Russ Keil and various other stakeholders. This report has been submitted to the CLBC provincial Advisory Committee for consideration for elevation to the next level. The PAC is currently working on its protocol for elevation of Council recommendations. Provincial PAC has not met since.
- Council member recruitment – the majority of council's time, energy and focus has been on replenishing our depleted ranks of council members. Our particular need is for members from the Central part of Vancouver Island.
- Initiatives have included: a planning session with Caitlin Sassaman; an open letter of invitation for CLBC employees to set up a meeting with potential Council members and the Council Chair; advertising in local newspapers; writing an editorial for local newspapers
- We have had some success with adding a new self-advocate from Nanaimo and one potential self-advocate from Campbell River

2. Groups, people and organizations our Community Council met with during the past year

- Our council participated in the forum on ageing sessions held in Nanaimo, Comox Valley and Campbell River

3. What is working well in our region

- The fact that Council members are energized enough to concentrate on recruitment is a testament to the fantastic people we currently have on board
- Our work plan for 2011/12 is occurring at the end of June and will include a focus on recruitment but primarily on community engagement
- It is our strong desire to move past recruitment and on to working more actively in the community.

Community Council Simon Fraser

Council Chair Jim Wong

1. Highlights of our Community Council projects and initiatives

- Conducted strategic planning session with John Talbot
- Organized housing workshop (jointly with PLAN)
- Supported 2 ageing forums (Burnaby; Maple Ridge/Tri Cities)
- Supported 3 transition fairs (Burnaby; Maple Ridge; Tri Cities)
- Participated in community development project – Community Gardens Project
- Participated in customer satisfaction survey as part of SF Region Strategic Planning
- Participated in community engagement session
- Participated in mapping of SF community services

2. Groups, people and organizations our Community Council met with during the past year

- BC Housing presentation
- City of Burnaby Social Planners
- City of Maple Ridge Planners
- Baptist Housing of BC
- Ruth Morton Baptist Church Board
- PLAN
- SFU, Seniors Program Director
- Fraser Health
- Burnaby Association for Community Inclusion
- BC Association for Community Living
- BC Non Profit Housing
- Development Disabilities Mental Health Services
- Maple Ridge Child Development Committee Group
- Asente Group (FAS)

3. What is working well in our region

- Council working well with CLBC staff
- Good communication between Council and staff and within Council
- Focusing on one main issue - housing

Community Council Kootenays

Council Co-Chairs Madeleine Harlamovs / Donna McCready

1. Highlights of our Community Council projects and initiatives

- Raising awareness of Community Council
 - developing fact sheet for distribution
 - Council participation in several activities throughout the region during Community Living Month
 - attendance at several community organizations and municipalities
 - co-facilitation of four Forums on Ageing
- Supporting Self-advocates
 - assisted with start of two self-advocate groups
 - supported existing self-advocates commercial to be distributed throughout the region
 - participation and support of self advocate conference
 - continued mentorship and support at Council meetings
- Positive connections with CLBC staff
 - strong and positive presence of CLBC staff at meetings
 - co-operative presentations to local municipalities and groups
 - commitment of Council members to occasionally attend CLBC staff meetings

2. Groups, people and organizations our Community Council met with during the past year

- Cranbrook MLA
- City of Cranbrook
- City of Kimberley
- Ministerial Association
- Rotary Club

3. What is working well in our region

- Concrete strategic goal planning and achievement of goals
- Strong, positive council membership with participation from all geographic areas
- Consolidation of East and West Kootenay Community Councils
- Realizing and working with geographic challenges by being creative with meetings
- Expectations; teleconference, potential of video conference, partnering meetings with other community functions
- Consistent support and for self-advocates
- Fostering positive relationships with CLBC staff

Appendix - Community Council Members

Surrey/Delta Community Council

Larry Shareski	South Surrey	Self-Advocate
Connie Hulley	Surrey	Self-Advocate
Karen Virtue	Cloverdale	Self-Advocate
Marie Sabine, Chair	White Rock	Family Member
Madeleine Addison, Vice-Chair	Cloverdale	Community Member
Sandra Cottingham	Delta	Community Member
Cheryl-Anne Hendy	Cloverdale	Service Provider
Wendi Mackintosh	Surrey	Family Member
Valerie Newton	Delta	Family Member
Edwina Jeffrey	Surrey	Family Member
Shirley Tan	Guildford	Family Member
Sheila Palmer	White Rock	Family Member
Riia Talve	Delta	Self-Advocate
Bob Logelin	Delta	Community Member

Central and South Okanagan Community Council

Darryl Harand	Kelowna	Self-Advocate
Donna Long	Kelowna	Family Member
George Arambasich	Kelowna	Service Provider
Tosh Wind	Kelowna	Community Member
Anna Caruso, Chair	Kelowna	Family Member
Alli McNeill	Kelowna	Family Member
Thomas Burd	Kelowna	Service Provider
Rainer Persicke	Penticton	Service Provider

Ronni Keeley	Penticton	Self Advocate
Kelly Tompkins	Kelowna	Self Advocate
Marcella Harrington	Kelowna	Family Member

Upper Fraser Community Council

Bryce Schaufelberger	Mission	Self-Advocate
Jerry Laidlaw	Mission	Self-Advocate
Heidi Schneider	Langley	Self-Advocate
Maggie Metcalfe	Langley	Family Member
Kathie MacDonald	Chilliwack	Family Member
Sylvia Dirks	Abbotsford	Family Member
Cheryl Lewis	Abbotsford	Family Member
Brenda Gillette	Chilliwack	Service Provider
Cathy Bonnett	Mission	Service Provider

Thompson Cariboo Community Council

Doug Butler	Kamloops	Family Member
Carol Richards	Kamloops	Family Member
Karen Adkin	Kamloops	Service Provider
Ian McLaughlin	Williams Lake	Service Provider
Ross Spina	Kamloops	Family Member
Ed Kozuki	Williams Lake	Community Member
Tony Cuglietta	Kamloops	Self-Advocate
Jenna Fowler	Kamloops	Self-Advocate
Mona Murray	Kamloops	Family Member
Susan McKay	Kamloops	Community Member
Sharon Woods	Williams Lake	Self-Advocate

South Island Community Council

David Steeves, Chair	Victoria	Family Member
Carol Antoine	Victoria	Family Member
Louise Doucet	Salt Spring Island	Family Member
Mary Emmond	Victoria	Self-Advocate
Michael Hayes	Victoria	Family Member
Bill Hustler	Victoria	Family Member
Kam Judge	Victoria	Service Provider
Rosemary Juszko	Victoria	Community Member
Kristen Kay	Victoria	Service Provider
Bev Kissinger	Victoria	Service Provider
Mike Langridge	Victoria	Self-Advocate
Nigel Livingston	Victoria	Family Member
Roger Palmer	Victoria	Family Member
Sharon Sinclair	Victoria	Family Member

Vancouver Community Council

Richard McDonald	Vancouver	Self-Advocate
Rita Leedholm	Vancouver	Self-Advocate
Yuko McCulloch	Vancouver	Family Member
Liz Cochran	Vancouver	Family Member
Yaming Chen	Vancouver	Family Member
Peter Swayne, Chair	Vancouver	Family Member
Mark Perry	Vancouver	Community Member
Theresa Huntly	Vancouver	Service Provider
Mara St. Onge-Dueck	Vancouver	Service Provider
Ernie Baatz	Vancouver	Service Provider

Deanne Ziebart	Vancouver	Service Provider
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North Okanagan Shuswap Community Council

Jo-Anne Crawford	Salmon Arm	Service Providers
Helmut Herrmann	Enderby	Family Member
Lisa Kongsdorf	Vernon	Community
Sue Phillips	Enderby	Community
Henry Sundquist	Armstrong	Service Providers
Patricia Winters	Armstrong	Family Member
Kathleen Cusmano	Vernon	Community
James Weir	Vernon	Community
Diane Saint	Salmon Arm	Self Advocates
Lorne McEwen	Coldstream	Community
Patrick Allwood	Salmon Arm	Family Member

Richmond Community Council

Ryan Groth	Richmond	Self-Advocate
Rhianna Coyle	Richmond	Self-Advocate
Ruth Shannon	Richmond	Family Member
Bob Robertson	Richmond	Family Member
Jan Weber	Richmond	Family Member
Janice Barr	Richmond	Service Provider
Barbara Thomas-Bruzzese	Richmond	Community Member
Ella Huang	Richmond	Community Member

North Region Community Council

Bonnie Fallowfield, Chair	Quesnel	Family Member
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Barbara Warkentine, Vice Chair	Prince George	Family Member
Ann Peltier	Terrace	Family Member
Cathy Mortensen	Smithers	Self Advocate
Colleen Hermanson	Prince Rupert	Service Provider
David Johnston	Dawson Creek	Self Advocate
Eldon Carter	Quesnel	Self Advocate
Earnie Harding	Smithers	Family Member
Jackie Allen	Pink Mountain	Community Member
Kris Zemplak	Prince George	Service Provider
Ruth Stanton	Prince George	Self Advocate
Ryan Taylor	Fort St John	Self Advocate
Terry Robertson	Prince George	Family Member
Sharon Doerkson	Fort St John	Family Member
Sharon Taylor	Smithers	Service Provider

Central Upper Island Community Council

Barbara Anderson	Nanaimo	Self-Advocate
Russ Keil	Comox Valley	Family Member
Diane Bieber	Campbell River	Service Provider
Ryan Salant	Campbell River	Community Member
Eugene Hrushowy	Comox Valley	Community Member
Graham Morrey	Nanaimo	Service Provider
Heather Cornfield	Campbell River	Family Member
Heather Porteous	Nanaimo	Self-Advocate
John Dawson	Campbell River	Service Provider

Simon Fraser Community Council

Conrad Alberts	Port Moody	Self-Advocate
Barb Goode	Burnaby	Self-Advocate
Ludo Van Pelt	New West	Self-Advocate
Vera Anderson	Tri-Cities	Family Member
Deb Appleby	Maple Ridge	Family Member
Jacqui Jordan	Maple Ridge	Family Member
Barb Thomas	Tri-Cities	Family Member/Service Provider
Jim Wong	Burnaby	Family Member
Richard Faucher	Burnaby	Service Provider

Kootenay Community Council

Madeleine Harlamovs	Fruitvale	Community Member
Donna McCready	Creston	Service Provider
Mark Skelton	Cranbrook	Self-Advocate
Susan Davis	Cranbrook	Community Member
Betsy Goolieff	Castlegar	Service Provider
Colleen Mossimann	Cranbrook	Self-Advocate
Denise Robison	Cranbrook	Community Member
Cody Simmons	Fruitvale	Self-Advocate
Helen Lorimer	Castlegar	Family Member
Janet Royko	Nakusp	Family Member
Nick Toner	Nelson	Self-Advocate
Lynn Mace	Fernie	Service Provider