



Meeting of the Board of Directors

Date: March 21, 2012
Time: 12:30 p.m. – 3:30 p.m.
Location: Sea Island A Room
Delta Airport Hotel
3500 Cessna Drive
Richmond, BC

		<u>Time</u>		
		12:30 p.m.	Public Presentations and Question & Answer Period – Denise Turner	
		1:15 p.m.	Call to Order – Denise Turner	
1.	1:15 p.m.		Approval of Agenda – Denise Turner	<i>For approval</i>
2.	1:15 p.m.		Consent Agenda – Denise Turner	<i>For approval</i>
			a. Minutes of the January 25, 2011 Board Meeting (<i>attached</i>)	
			b. Provincial Advisory Council Appointments (<i>attached</i>) – Brian Salisbury	
			c. Community Council Appointments (<i>attached</i>) – Brian Salisbury	
			d. Government's Letter of Expectations (<i>attached</i>) – Brian Salisbury	
3.			Strategic Issues/Board Education	
	1:20 p.m.		a. Service Satisfaction Survey (<i>attached</i>) – Eoi Mustel, Mustel Group	<i>For information</i>
	2:05 p.m.		b. Supporting Self Advocacy (<i>attached</i>) – Jessica Humphrey	<i>For information</i>
	2:20 p.m.		c. Information Privacy and Security Policy (<i>attached</i>) – Tamara Kulusic	<i>For information</i>
	2:35 p.m.		d. CEO Report (<i>attached</i>) – Doug Woollard	<i>For information</i>
	2:45 p.m.		e. Organizational Communications Policy (<i>attached</i>) – Roz Ingram	<i>For approval</i>
4.			Board Committee Reports	
	3:00 p.m.		a. Quality & Service Committee Report – Norah Flaherty	<i>For information</i>
			- Q&S Committee Terms of Reference	<i>For approval</i>
	3:10 p.m.		b. Governance & Human Resources Committee Report – Jan Marston	<i>For information</i>
			- G&HR Committee Terms of Reference	<i>For approval</i>
	3:20 p.m.		c. Finance & Audit Committee Report – Arn van Iersel	<i>For information</i>
			- January 31, 2012 Financial Statements	<i>For approval</i>
			- F&A Committee Terms of Reference (amendments to Board Charter and Calendar, F&A Committee Work Plan)	<i>For approval</i>
			- Investment Policy	<i>For approval</i>
			- Financial Authority Policy	<i>For approval</i>
			- Travel Expenses Policy	<i>For approval</i>
	3:30 p.m.		Adjournment – Denise Turner	

Next Meeting: May 23, 2012
