

October 6, 2011

## COMMUNITY LIVING BC REQUESTS FOR SERVICE

CLBC has a budget of \$710 million for fiscal 2011/12 to provide a range of community living supports and services to eligible adults to assist them to live as fully and independently as possible. These services include (*see appendix for explanation of terms*):

- community inclusion
  - employment
  - skill development
  - community-based
  - home-based
- residential support
  - supported living
  - shared living
  - staffed residential
- respite
  - direct-funded
  - contracted
- support for individuals and families
  - psychological
  - behavioural
  - home-maker
  - support coordination
  - individual planning support

There are 13,696 individuals registered with CLBC in British Columbia, which includes:

- 10,856 individuals who are receiving services and supports appropriate to their needs.
- 2,089 individuals who are currently receiving services but who have also requested additional services.
- 751 individuals who are currently not receiving services.

Note: all requests are assessed on an individual basis and those with immediate health and safety needs are provided with supports.

The list of those who are currently not receiving services is made up primarily of those seeking services such as skill development or employment; shared living arrangements which may include home sharing or live in support; or respite care.

All requests are assessed and evaluated on an individual basis. The numbers change over time as people begin to receive service and others request new services.

The majority of individuals requesting service from CLBC are receiving other supports from government.

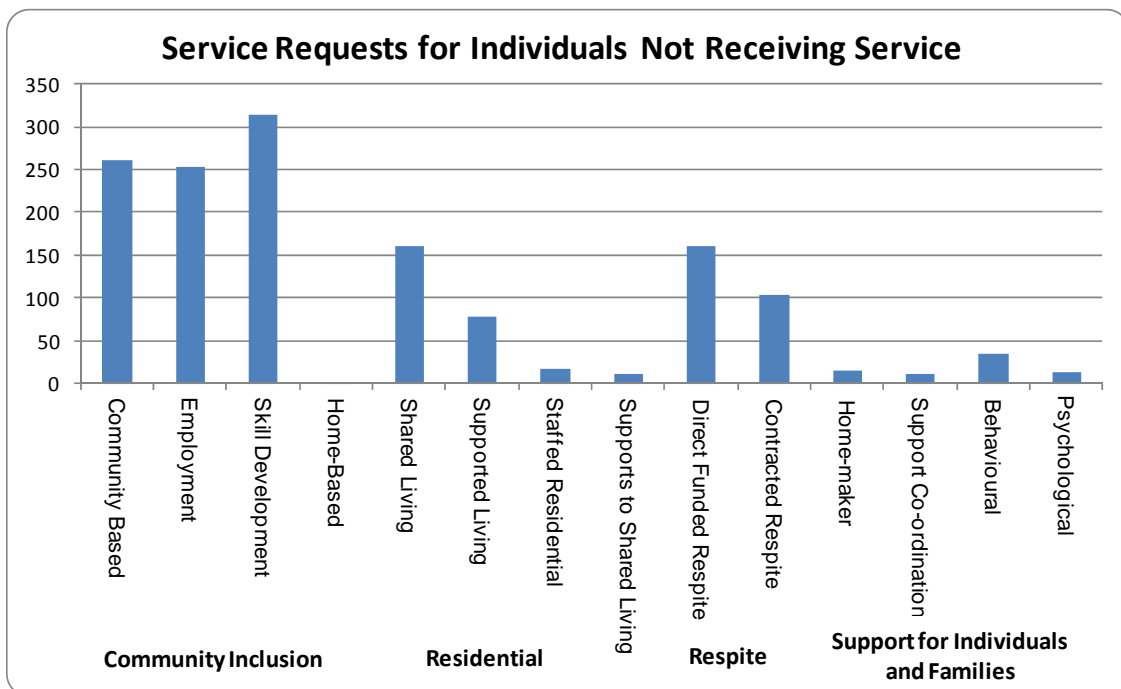
## Types of Requests for Service

CLBC’s record of requests for service is different than a waitlist for other services in other sectors.

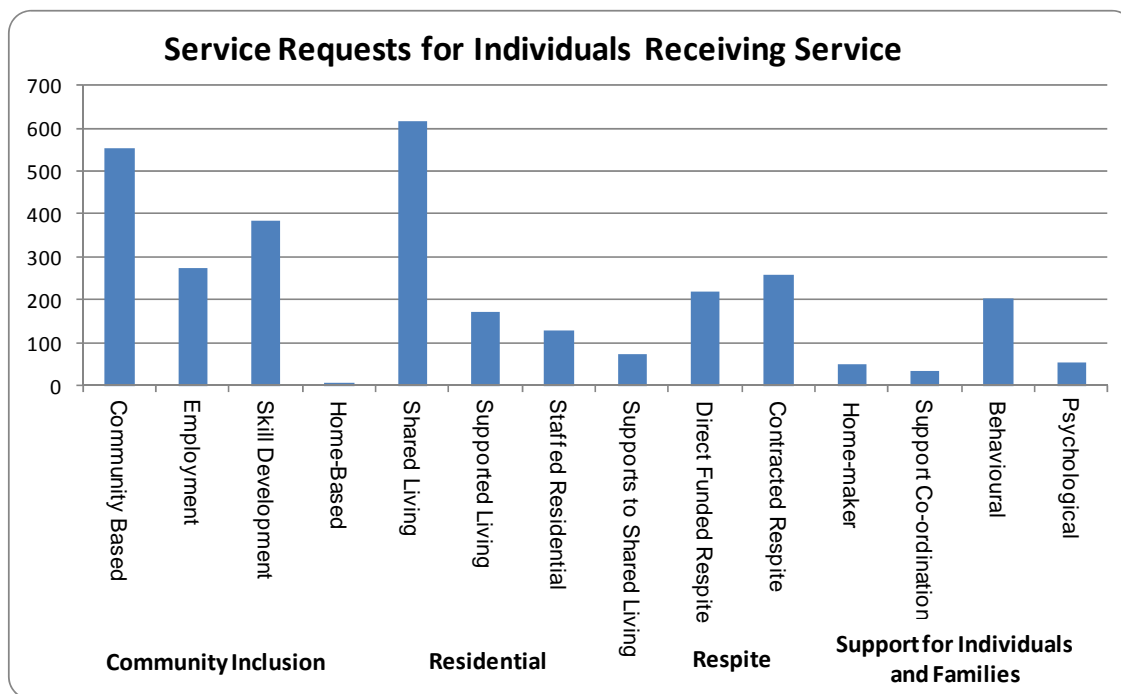
All eligible individuals who request CLBC services are added to the list. Those with immediate health and safety needs are provided with supports. Individuals already receiving services from CLBC may request additional services, such as respite, residential, community inclusion and/or employment.

For people not receiving service, the most frequently requested service is community inclusion such as skill development or employment. The most frequently requested residential service is shared living such as home sharing or live in support. The most frequent family support is respite care.

Of the 751 individuals currently receiving no services or supports, the services they’re requesting breakdown as follows:



Of the 2089 individuals currently receiving services and who have also requested additional services, the services they're requesting breakdown as follows:



The average annual costs for some of the services, per individual, are shown below.

Some individuals receive more than one type of service.

SERVICE	AVERAGE ANNUAL COST PER INDIVIDUAL
<b>Community Inclusion</b>	\$ 26,000
<b>Residential</b>	
• <b>Supported Living</b>	\$ 37,000
• <b>Shared Living</b>	\$ 32,000
• <b>Staffed Residential</b>	\$ 109,000
<b>Respite</b>	\$ 4,300

CLBC uses a consistent method to assess the requests and determine the supports and services that will be provided. Those with health and safety needs get an immediate response followed by people who have no services at all.

The recent funding increase of \$8.9 million will enable CLBC to provide new and additional services to approximately 540 people who will be prioritized based on greatest need, followed by individuals who are receiving no service. The approach is to meet the needs of as many people as possible with the available funds.

## Appendix 1

### Types of CLBC Supports and Services

#### **Community Inclusion**

CLBC funds a variety of community inclusion options. These services are designed to support individuals to be contributing members of their community. The amount of funding and type of support provided depend upon the individual's current disability-related needs, support preferences, and goals for inclusion.

#### **Employment**

This service uses a variety of methods to ensure that individuals achieve employment with an employer in the community. This option includes supported employment, customized employment, and / or self-employment options. Employment is a first priority for individuals served by CLBC.

#### **Skill Development**

This service provides individuals with support to develop skills that are required for healthy, independent living. Support may be provided to individuals through one-on-one or group arrangements. Services are goal-based and time-limited.

#### **Community-Based**

This service is designed for individuals who require ongoing support to participate in community in a meaningful way. The service operates outside the individual participants' homes and is usually offered according to an established schedule that allows individuals to participate on a part-time or full-time basis. This service may have a vocational focus, social /recreational focus, or some combination of the two.

#### **Home-Based**

This service is designed for individuals who require ongoing support to participate in community in a meaningful way. The service operates within the individual participants' homes and is usually offered according to an established schedule that allows individuals to participate on a part-time or full-time basis. This service is typically associated with staffed residential and may have a vocational focus, social / recreational focus, or some combination of the two.

#### **Residential**

Community Living BC supports eligible adults to live as fully and independently as possible in the community. Funding and the type of support provided depend upon the individual's current disability-related needs, support preferences, and preferred home environment.

#### **Supported Living**

Supported living is a residential option that provides individuals living independently in the community with assistance in daily living. This service is available to individuals who own, lease, or rent their own homes. Supported Living services include outreach support and cluster living. Outreach support provides targeted hourly support to individuals through one-on-one or group arrangements. Within cluster living, an on-site contractor provides ongoing support to a group of individuals who have homes close to one another (typically within the same apartment building).

#### **Shared Living**

Shared living is a residential option in which an adult with a developmental disability shares a home with someone who is contracted to provide ongoing support. The home is the primary residence of both the individual being supported and the person offering support.

Shared living includes home sharing and live-in support.

- Within home sharing, the contractor controls the home through ownership, lease, or rental.
- Within live-in support, the individual controls the home.

### **Staffed Residential**

Within staffed residential, support for daily living is provided to an individual or group of individuals by a team of staff who rotate through the home according to an established schedule that includes overnight hours.

### **Respite**

Respite provides families with a break from the challenges of caregiving. Families can use this service in the manner that best suits their unique circumstances. The service may be delivered in the family home, the home of a respite provider, or within the community.

#### **Direct-Funded**

Direct-funded respite is coordinated by families. The family recruits, screens, monitors, and pays for the delivery of respite services.

#### **Contracted**

Contracted respite is coordinated by a community-based agency. The agency recruits, screens, monitors, and pays for the delivery of respite services.

### **Support for Individuals and Families**

CLBC funds a range of services for those who support an adult family member with a developmental disability. Services are designed to enhance the individual's overall quality of life and to strengthen the family's ability to manage. Services are typically goal-focused and time-limited.

#### **Psychological**

CLBC contracts with a licensed psychologist to provide assessment and consultation services for people served by CLBC.

#### **Behavioural**

CLBC contracts with a licensed psychologist or qualified counsellor on behalf of a person served by CLBC with emotional or behavioural support needs. The service includes consultation, assessment, and therapy.

#### **Home-Maker**

Home-maker services are available to individuals who require basic housekeeping services or temporary personal care to successfully live in the community. The service may also be accessed by those who provide ongoing, unpaid residential support to an adult with a developmental disability.

#### **Support Coordination**

This service is tailored to the unique needs of the individual or family. It may involve counselling, resource / referral, education / training, scheduling, or connecting people with peers in the community. The service is typically delivered through a community-based agency that is contracted by CLBC to oversee the service. Support may be offered to an individual, a specific family member, an entire family, or family groups with similar needs.

#### **Individual Planning Support**

CLBC provides planning support for individuals and their families. This may include support in accessing community services, problem solving or a formal plan to request CLBC funded services.