

Meeting of the Advisory Committee to the CLBC Board of Directors

September 25, 2010

Committee Members Attending: Mary Edmond [Kristen Kay– support worker]; Helmut Herrmann; Russ Keil; Donna Long; Terry Robertson; Janet Royko; Marie Sabine; Ross Spina [Chair]; Peter Swayne; Jim Wong

Regrets: Ryan Groth

CLBC Board of Directors Liaison: Darryl Harand / CLBC Staff Support: Brian Salisbury

Meeting began at 9:00 a.m. with welcoming remarks from Ken Crump, CLBC Board of Directors Vice-Chair

- ◆ CLBC is the largest service delivery crown agency with an almost \$700 million budget
- ◆ Approximately 93% of funding goes to direct services
- ◆ Board appointments reflect the skills required to run a large crown
- ◆ Current Board has 3 standing committees
 - Finance and Audit
 - Governance and Human Resources
 - Quality and Service – this new committee will support CLBC’s community engagement, citizenship and inclusion mission and assist the Board to ensure the quality of, and equitable access to, services which CLBC provides. Key areas of oversight include standards, service delivery model and accreditation. Members are Norah Flaherty [Chair], Ken Crump, Arn Van Iersel and Darryl Harand
- ◆ Board currently has two vacancies
- ◆ Key priorities for the Board over the next 12 – 18 months are:
 - Contract management system – moving to electronic contract records will support greater standardization and enable outcomes to be tracked more effectively
 - Service re-design – a project looking at equity in service delivery and where services provided reflect the disability related needs; project is occurring in the context of 6% annual growth
- ◆ The Advisory Committee’s relationship with the CLBC Board will evolve over time as the new Quality and Service Committee further develops its terms of reference.
- ◆ The CLBC Board continues to appreciate feedback on key policy and practice issues provided by the Advisory Committee

Meeting Agenda

Business portion of the meeting was called to order at 9:40 a.m. by Advisory Committee Chair

- ◆ Motion to adopt the agenda as circulated by the Committee Chair made by Terry Robertson and seconded by Mary Edmond
- ◆ Motion passed

Getting to know you exercise

- ◆ Advisory Committee members spent time in pairs learning about each other's backgrounds and interests and reporting back to the wider group

Information sharing by Advisory Committee members

- ◆ Committee Chair asked for the next meeting that members prepare individual Community Council reports to enable a combined report to be shared in advance of the meeting. Proposed report criteria to include:
 - What's working well?
 - What's not working well?
 - Key local issues and which of these may need exploration at the provincial level?
 - **ACTION:** Brian Salisbury to speak with Doug Woollard re whether above criteria would be appropriate for an annual Community Council report *[NOTE: Doug Woollard advises Councils have an already determined format and content areas for their annual reports.]*
- ◆ Comments from Advisory Committee members about the work of their Community Council
 - **SOUTH ISLAND** [Mary Emmond] – No meeting since last report but have conducted a strategic planning session. Activities have included a September 11, 2010 community gathering. Will use community living month to promote full inclusion, for example, promoting Start with Hi public education initiative. Council sub-committee will host a conversation on ageing in conjunction with CLBC. Successful self advocacy conference held in Victoria with over 100 self advocates attending
 - **NORTH OKANAGAN SHUSWAP** [Helmut Herrmann] – Council will hold a strategic planning meeting this week. Concerned about accessibility and transportation and want a BC Transit representative to attend a Council meeting. Still looking for one member.
 - **CENTRAL & UPPER ISLAND** [Russ Keil] - Two Councils merged but still seeking membership that reflects communities represented. Three issues being focused on: 1] Crisis intervention - emphasis on information sharing especially with the Police; 2] Transitions – focus group held; now wanting to build community representation and legitimacy; new members being recruited; close to being able to bring forward a plan; 3] Housing – work just beginning; member will attend major conference on social housing and will issue a report. Each Council member will introduce CLBC's Community Council DVD to various community groups prior to next meeting
 - **CENTRAL & SOUTH OKANAGAN** [Donna Long] - Starting in October families on the registry for service will receive respite support one Friday evening a month from Council members and volunteers, with support from TIER Support Services. Council will coordinate a resource fair in Penticton. Working with Globe and Mail to promote Start with Hi public education initiative. Sponsoring a self advocate and family member to attend BCACL/CACL/Family Focus conference
 - **NORTH** [Terry Robertson] - 3 Committees amalgamated to form one Council which has representation from eight communities. Will meet for the first time on September 25, 2010. Focus is on community living month

- **KOOTENAY** [Janet Royko] - Council has not met recently but focus identified at the last meeting is to work on community engagement strategy
- **SURREY / DELTA** [Marie Sabine] – Council has contributed to the development of a brochure created for the seniors / complex care project. Hosted a speaker on special education – more students getting involved in legal system; discussed court diversion program for people with developmental disabilities – Council supports this program. In January, 2011 strategic plan will be created
- **THOMPSON / CARIBOO** [Ross Spina] - Three areas of focus: 1[Self advocate development – 3 self advocates will attend Edenvale conference; 2] Community engagement – Rachel Schmidt facilitated a process to support Council members in this area; Example of how to get connected to community provided as part of the process; 3] Employment – work plan to be developed. Council will have a strategic planning meeting to work out actions associated with the three goals in the next few weeks
- **VANCOUVER** [Peter Swayne] – In May the Council held a parent meeting - issues discussed included housing. Rachel Schmidt facilitated community engagement session. YMCA hosted a workshop on *Making Friends ... Keeping Friends*. Council is considering conducting a survey to find out what under-served people might want to do. Two Council members host a monthly transition group on key issues of interest. Proclamation for community living month made by Vancouver Mayor Gregor Robertson. Peter asked whether the Advisory Committee might consider finding ways to share stories on positive residential options. Peter raised issue of possible inequity in residential options in Vancouver region.
 - **ACTION:** Peter asked that a definition of equity be provided and how this relates to housing
- **SIMON FRASER** [Jim Wong] – Council’s strategic plan facilitated in April. Priority is housing. June meeting attended by BC Housing speakers. Goal is to increase stock of available housing using density bonuses with property developers

Presentation by Leo Spalteholz from CanAssist on social media research project

- ◆ CanAssist is conducting a research study to evaluate accessibility of social media for adults with developmental disabilities
 - Full presentation available in attached PPT file
 - Website - <http://www.canassist.ca/>
 - Committee members will be asked to complete a survey at a later date

Presentation by Marsha Goldford, CLBC Director, Human Resources on the WOW!clbc program

- ◆ Marsha discussed the WOW!clbc program and provided a detailed brochure and pamphlet on this external recognition program for community members
 - 4 recipient categories: 1] Self advocates; 2] families; 3] service providers; 4] community partners
- ◆ Marsha would like to engage Community Councils in this annual program
 - Website – www.WOWclbc.ca
- ◆ Marsha spoke to the schedule involved in identifying next year’s WOW!clbc recipients [see attachment]
- ◆ No decision made yet by CLBC on where regional recognition events will occur, however, Committee members acknowledged there is an opportunity for Community Councils to be involved
 - **ACTION:** Council members to canvass whether their Council would be interested in partnering with Human Resources on this program. This would potentially involve Councils collaborating

to host a regional event. Members will also ask if Council members would like to be on the selection process

- Marsha.Goldford@gov.bc.ca

Presentation by Marie Sabine, Surrey – Delta representative to the Advisory Committee and Jule Hopkins, CLBC Manager of Safeguards and Accountability on the Seniors/Complex Care Project

- ◆ CLBC's goal of addressing the needs of ageing parents and individuals was initially included as part of Surrey - Delta Community Council's work plan who developed a pamphlet as a resource on planning as it relates to ageing
- ◆ Jule is involved in a series of meetings with senior parents, many of whom have sons and daughters living at home – this is part of a broader provincial project looking at issues associated with ageing parents who have ageing sons and daughters, many of whom have complex care needs
- ◆ Jule provided two handouts on her work which involve community meetings to discuss issues related to ageing, and will keep Councils and Advisory Committee apprised of this work on this project
 - **ACTION:** Councils to ask if they would like to be involved in this project by hosting a community conversation

Meeting wrap up and final comments

- ◆ Issue of whether there were other options to be considered besides face to face meeting was raised. Consensus favoured continuation of face to face meetings
- ◆ Meeting structure reviewed – CLBC Board chair, Denise Turner, will consider key questions the Board may want the Committee to consider

Meeting Adjourned at 3:05 p.m.

Future Meeting Schedule

- ◆ January 15, 2011 (Saturday)
- ◆ March 26, 2011 (Saturday)

PDF Attachments

- ◆ **CanAssist Power Point presentation**
- ◆ **WOW!clbc handout**
- ◆ **Seniors / complex Care project**
 - **Council invitation**
 - **CLBC strategic direction**