



Richmond Community Council Meeting

April 16, 2013
#230 ~ 5611 Cooney Road
4:30 pm to 7:30 pm

Present: Ruth Shannon, Ella Huang, Brendan Coyle, Rhianna Coyle, Alex Li

CLBC Staff: James White, George Sartori, Michele Frewin

Guests: Megan Tardif, Policy Manager – Ric Mathews, Director, Regional Operations

Regrets: Ainsley Campbell, Sarah Ho, Deb Pierce

AGENDA TOPICS			
TOPIC	DISCUSSION		
Acceptance of agenda and approval of last meeting's minutes from March 19 th , 2013	<ul style="list-style-type: none"> ✚ Approved by: Ella Huang ✚ Seconded by: Alex Li 		
Topic	DISCUSSION		
Introductions	✚ Introductions made for our guests		
	ACTION	PERSON RESPONSIBLE	DEADLINE
		All Council Members	
TOPIC	DISCUSSION		
Budget Issue	<ul style="list-style-type: none"> ✚ Brendan spoke about two different newspaper articles; both articles were handed out to members ✚ Brendan wrote a letter regarding the cuts mentioned in the articles; he was told that there would a be drop in the budget. ✚ George confirmed that the budget they are talking about in the article is actually PSI and not DD ✚ Concerns were discussed 		
	ACTION	PERSON RESPONSIBLE	DEADLINE
		Brendan	
TOPIC	DISCUSSION		
Manager Report	<ul style="list-style-type: none"> ✚ George announced that the North Shore community council is now up and running ✚ Ric Mathews the new Director of Regional Operations attended our meeting and introduced himself and provided information regarding his background 		

	<ul style="list-style-type: none"> ✚ Ric told us a little bit about himself and where he came from and the type of work he has done over the years up until recently ✚ James talked about the 3 initiatives that CLBC is working on ✚ James spoke about BC Housing and how three of our individuals have gotten their own place 						
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	James						
TOPIC	DISCUSSION						
Policy	<ul style="list-style-type: none"> ✚ Megan Tardif came to present to us regarding policy ✚ She spends time helping with the formal complaints ✚ Organization privacy officer and liaison with Obudsons , privacy commissioner, practice consultation around guardianship issues ✚ Head office liaison with Jane Holland ✚ Complaints process launched in February and people are using <ul style="list-style-type: none"> • Committed to: writing to people ✚ Making sure people’s experience with us is more enjoyable ✚ Spoke about the review of home share services <ul style="list-style-type: none"> ▪ Monitoring tools and if they are working ▪ External auditor reviewing these pieces to make sure that the tools we are using are working and that they fit the model ▪ Overall growth of the model; is this the only option ▪ Expectation of monitoring ▪ Looking at people with complex health issues ▪ Coroner’s inquest in 2012, individual passed away and there were recommendations made through the investigation ▪ Ann will be looking at these recommendations and if they are things that are adequate enough ✚ Review should be coming out in the next couple of weeks 						
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Community Living Day - October	<ul style="list-style-type: none"> ✚ James spoke about this year’s Community Living Month Event and the need to be planning the event early ✚ Would like to include community members, service providers, as well as individuals and their families 						
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Provincial Advisory Committee Report	<ul style="list-style-type: none"> ✚ Ruth sent out a lengthy report to all council members for their review 						
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Agenda Additions	<ul style="list-style-type: none"> ✚ Ella asked if it would be possible to invite the affordable housing coordinator from the city of Richmond ✚ Ruth received an email from Brian Salisbury who is wanting to meet with the councils; would like a date to come to meeting 		
	ACTION	PERSON RESPONSIBLE	DEADLINE
ADJOURNMENT			
Meeting adjourned at: 7:40			
NEXT MEETING			
May 29, 2013 – 4:30pm to 7:30pm			