South Island Community Council Meeting  
Date: __May 26, 2015__  
220 – 174 Wilson Street, Victoria

**Present:**  
Jennifer Deakin, Catriona Johnson, Lori Fasullo, Doug Nutting, Kam Judge  

**Regrets:**  
Michael Hayes, Mary Harber, Kristen Kay, Sharon Sinclair, Michael Langridge  

**Guests:** Patrick Jobe, Beverly Kissinger

<table>
<thead>
<tr>
<th>AGENDA TOPICS</th>
<th>DISCUSSION</th>
</tr>
</thead>
</table>
| Review April Minutes: Acceptance, or corrections, Agenda additions | • Meeting called to order at 4:08 pm.  
• The motion to approve the April 28, 2015 Minutes was moved by Doug, seconded by Kam, and passed. |
| Input on the role of the Advocate for Service Quality-Paula Grant, guest speaker | Paula provided background to the position: In the fall of 2014, Jane Holland, British Columbia’s Advocate for Service Quality announced that she would be retiring after 17 years of service to the province.  
In early 2015, the Ministry of Social Development and Social Innovation began a recruitment process to find her successor. They met with some strong potential candidates who brought forward impressive ideas and qualifications. As the process progressed, however, it became clear that the Ministry needed to take a step back and re-assess the roles and responsibilities of the Advocate within the current context of services and supports.  
The Advocate’s position has not been reviewed since it was established in 1992 and much has changed over that time: in society, in the community living sector and in the mix of government services. The Ministry realized that this was an opportunity to look at how these broad changes might impact the Advocate’s role and whether there was a need for adjustments. |
Paula assured everyone that the Advocate for Service Quality position is still active and supported by the Government of British Columbia. Paula is the former Executive Director of the Services to Adults with Developmental Disabilities (STADD) Project with the Ministry of Social Development and Social Innovation and agreed to step into the role on an interim basis and review the position.

Paula has been involved with community living services for many years. She has worked in the field, was engaged in the closure of the institutions for individuals with developmental disabilities, served as Community Living BC’s Director of Quality Assurance and was involved with the initiation and development of the STADD Project.

As the Interim Advocate for Service Quality, Paula will continue to help adults with developmental disabilities and transitioning youth with special need access supports and services. She will also be meeting with individuals and families, community partners and government staff during the next few months. Paula will gather feedback and work with the sector to identify areas where the Advocate role might be modified or adapted to reflect current best practices.

Paula will assume the Advocate position for a six-month term. Terms of Reference for the review are being developed.

Themes of Review are:

- Systemic Issues
- Integrated Support Team (ISST)
- Information and Referrals
- Mediator
- Problem Solver
- Voice of Families

The SICC members provided input to Paula about the role, much of it aligning with the themes outlined. In addition, the group discussed need for further communications about the position to self-advocates and families, particularly self-advocates in services that do not have family members involved in their lives. As well, the group discussed the need for the position to have a role at the systems level and to be a trusted resource not only to self-advocates
and families, but also to CLBC staff and service providers.

<table>
<thead>
<tr>
<th>ACTION</th>
<th>PERSON RESPONSIBLE</th>
<th>DEADLINE</th>
<th>TOPIC</th>
<th>DISCUSSION</th>
</tr>
</thead>
</table>
| n/a    | n/a                | n/a      | CLBC Update-Lori Fasullo | No new updates on CLBC’s regional reorganization.  
No new updates on the job postings for the Community, Planning & Development (CPD) Manager positions in Victoria and Nanaimo or the Quality Service Manager position in Nanaimo.  
WOW Awards winners are:  
1. Kris Krentz, Manager, RONA, Chilliwack  
2. Chris Boehm, Owner, Burger 55, Penticton  
3. Muncie Booth, Owner/Kim Cooper, Manager, McCleery Golf Course, Vancouver  
4. Al Avila, Manager, Shoppers Drug Mart, Kamloops |
| n/a    | n/a                | n/a      | SICC Year End Report-Draft | Additional information to be added to the Year End Report:  
Council Meeting, Paula Grant, speaker, May 26, 2015  
Continued Engagement with Indigenous Perspective Society, June 5, 2015  
The motion to approve the SICC Year End Report was moved by Jennifer, seconded by Doug, and passed. |
| n/a    | n/a                | n/a      | Committee Reports: | IF Conference, October 2015. Program in final stages.  
International Literacy Convention  
Ongoing discussion with Social Circus Arts, a non-profit organization that provides therapeutic services to youth with disabilities. |
| Send the SICC Year End Report to Sylvia James, CLBC Head Office. | Catriona Johnson | June 2015 | | |
| Community Council | Send IF Conference information to Council members.  
Send International Literacy Convention information to Council members | Catriona Johnson | TBD |
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Doug Nutting</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**TOPIC** | **DISCUSSION**
--- | ---
Upcoming Events | • Employment Summit  
• CASE Conference, June 2-4, 2015  
• Provincial Advisory Committee (PAC) June 5-6, 2015  
• Inclusion BC, May 27, 2015  
• Second Wave, May 28, 2015  
• PATHS Training, September 2015  
  o Funding for a labor grant for employee training has been depleted. Kristen and Catriona are organizing this training and currently looking for sources for additional funding to reduce the cost of registration.

**ACTION** | **PERSON RESPONSIBLE** | **DEADLINE**
--- | --- | ---
n/a | n/a | n/a

**TOPIC** | **DISCUSSION**
--- | ---
Other | • Raise the voice for self-advocates. Discussion about inviting Jessica Humphries back for an update.  
• Linda Motchman will return for the June 30th, 2015 Council Meeting.  
• Flowers were sent to Linda Motchman from the Council.  
• Concerns expressed regarding Council member attendance. Council members will be offered the option to attend Council meetings via conference call. Members will be asked to provide the best phone number to be reached at.

**ACTION** | **PERSON RESPONSIBLE** | **DEADLINE**
--- | --- | ---
Invite Council members to attend meeting via conference call.  
Invite Jessica Humphries to a Council Meeting. | Linda Motchman  
Catriona Johnson | TBD  
TBD

**ADJOURNMENT**
Meeting adjourned at 5:53pm Moved by Doug 2nd by Jennifer

**NEXT MEETING**
Date: June 30, 2015  
Time: 4:00 p.m.  
Location: CLBC, Wilson Street, Victoria, B.C.