



North Region Community Council Meeting
January 21, 2012
Community Living Centre
#207 – 1600 15th Avenue
Prince George BC V2L 3X3
9:35 am

Present: Barb Warkentine, Terry Robertson, Kris Zemplak, Ann Lewis
Conference Call: David Johnston, Ryan Taylor, Ruth Stanton, Eldon Carter, Pat Marshall, Sharon Taylor, Bonnie Fallowfield, Jackie Allan, Earnie Harding
Regrets: Ann Peltier, Cathy Mortenson

TOPIC	DISCUSSION
Acceptance of agenda and approval of last meeting's minutes	Ryan Taylor made a motion the minutes to the November 19, 2011 meeting be accepted. David Johnston seconded the motion. <p style="text-align: right;">CARRIED</p>
AGENDA	
TOPIC	DISCUSSION
Managers Report	a) EATI - Equipment and Assistive Technology Initiative – http://www.rcdrichmond.org/HelpfulInfo/EATI/EATI.php For accessing services or technology to gain employment. This program is for everyone with challenges. b) New Self Advocate Advisor for CLBC is Jessica Humphrey. Jessica came to Prince George in January to meet with staff and explain her role. She would like to hear from Self Advocates on what you would like to see her do in her role as the Self Advocate Advisor. You can contact Jessica at: Jessica.Humphrey@gov.bc.ca c) BC Housing – They are doing a pretty good job prioritizing our individuals. When you submit applications please write CLBC across the top of the form so it will go directly to Chris Wetmore to avoid delays in processing. You can download application on their website or pick up one at your local CLBC office. Staff will be available to help fill it out if necessary. Question: If the community is taking the initiative for housing, would you still contact Chris Wetmore. Yes, if he cannot help, he will direct you to the appropriate person/agency. d) Ministers Review – Additional funding \$40 million annual funding is not

	<p>a one-time only. This is good news, but as yet we do not know where it will be allocated. Some funds will be going to upgrade the PARIS program, as now there is no way to know numbers on the waitlists. Funding will be clearer in the near future where it is being allocated. Jackie asked "Is PARIS relatively new?" It has been here since the creation of CLBC, so about 8 years old. It needs to be revamped, it's very antiquated. They are making progress. Important to knowing what people are receiving and the amount of funding they are getting. As now it takes hours of time to look everything up to have a complete picture. This will be a huge benefit to us. Terry wishes the government could pay for this another way and not to use the extra funding we are receiving. And because it is in the paper, we will wait to see what actually comes down from HQ. Pat assigns someone quarterly to go through the waitlist to contact families to make sure they are still in need of services. Both the Deputy Minister's Review and the Internal Audit and the Twelve-point Plan can be read at: http://www.sd.gov.bc.ca/pwd/clbc_reports.html</p> <p>e) Client Support Team (CST) Pat states this has been a positive learning experience for her, this committee will not end abruptly; there will be a transition period. Pat says we've cast a pretty large net to inform individuals and families of the CST; that we have an excellent communication network and informed people to get these messages out. Out of the 180 calls received as of January 12, 2012, 113 have been completed, and 67 are in the process of being resolved. Kris asked if CST had funding. No, if funding or additional funding is a part of the resolution, the CST approves this and then it is forwarded to the Quality Service team for implementation.</p>		
	ACTION	PERSON RESPONSIBLE	DEADLINE
TOPIC	DISCUSSION		
Criminal Records Check forms	<p>Reminder to fill out the top portion of the forms and return them to Ann Lewis from processing. Received: Bonnie Fallowfield, Barb Warkentine, Terry Robertson, Ann Peltier, Jackie Allen Needing: David Johnston, Ryan Taylor, Cathy Mortenson, Eldon Carter, Earnie Harding, Ruth Stanton, Kris Zemlak, Sharon Taylor</p>		
	ACTION	PERSON RESPONSIBLE	DEADLINE
	Ann Lewis will send out the applications again for those who need them.	Please returned the completed applications as soon as possible	February 29, 2012
TOPIC	DISCUSSION		
PAC Report Terry Robertson	<p>Terry Robertson – last weekend's meeting was the most challenging to date. There were 2 ladies from the north shore show up to view the open meeting. It was interesting – these ladies were determined so there might be a new council formed in their area. Denise Turner attended to address issues and</p>		

subsequent news articles that have come up since November. Terry continues to feel she is genuine in coming to talk to the PAC. She is determined to move on and thinks the Board is moving in the right direction and gaining speed. Terry read a small portion of the minutes in that Denise thanks the Board for what they do. She also discussed the differences in the roles of the PAC. The board has a much different look. Terry is looking forward to the updates from the Board after the news releases. They also discussed ongoing issues around the Quality Service Committee. Focusing on engagement, employment and citizenship are their leading focuses. This is all new, there no goals attached to them yet.

Terry discussed the Report on Equity around the province, and the Report on Complaints Resolution. They had approximately 30 complaints mainly concerning funding. There was also discussion on the CST.

Terry's council report, she stated we are struggling as a council again because we cannot meet face to face due to the costs. And she is not sure how we are going to exist holding meetings this way. She worries if the self advocates are getting information they need. At face to face meetings there is time during meetings and before and after to ask questions that they might not want or feel they can on a conference call. We don't have the members in each community. They held discussions on Recruitment – each council has this same issue. What recommendation can we put to the Board?

Marsha Goldford discussed the upcoming WOW!clbc Awards. WOW!clbc Recognition Awards are presented to individuals and groups in four categories: Self-Advocate, Family Member, Service Provider and Community Partner. Nomination forms for 2012 will soon be available.

Discussion on the new Rights for Individuals policy, when this CLBC will get an Info Flash and it will be sent out to council members.

Also discussed at the PAC meeting was the aging initiative.

Jackie and Bonnie on behalf of the whole North Region Community Council thanked Terry for being part of PAC and taking our concerns to the meetings and bringing information back to us. The sharing of information is so great.

ACTION	PERSON RESPONSIBLE	DEADLINE
<p>WOW!clbc Nominations forms</p> <p>Rights for Individuals</p>	<p>Ann Lewis to email to council when they are available.</p> <p>When this is on our info flash Ann Lewis will send out</p>	

TOPIC	DISCUSSION
<p>Membership Committee Sharon Taylor Kris Zemlak</p>	<p>MEMBERSHIP COMMITTEE REPORT:</p> <p>Kris was given a name to contact, and did but she says this is not the right time for her. Earnie sent an email of to two individuals who may be interested and the membership committee will contact them. Ann Lewis will make up packages for the council members use when discussing recruitment with potential new members. A large number of council members will be completing their 6 year terms and leaving the council by March 2013. It is</p>

<p>Self Advocate Committee Cathy Mortensen, Ruth Stanton, David Johnston Earnie Harding , Eldon Carter</p> <p>-----</p> <p>Community Awareness Committee Jackie Allen, Ann Peltier, Ryan Taylor</p>	<p>suggested we have a membership with representation across the whole region. The time to start having new members on board is now. All council members should be putting out feelers in their communities. If you have someone interested, please send their contact information to the Membership committee.</p> <hr/> <p>Self Advocate Committee This committee had a meeting scheduled, but had to cancel due to medical reasons. At the next face to face meeting, the Self Advocate committee will meet following the regular meeting. All committee members agreed this was fine.</p> <hr/> <p>Community Awareness Committee – Ryan let us know they are re-establishing the self advocate group in Fort St John. They are working on coming up with a name, and a couple of people stepped up to oversee the advisor position. LJ Lawson is putting a workshop together on how to hold and run meetings. David Johnston attended FSJ in November. Ann Peltier and Jackie Allan did not have time to get together, but Jackie states that will all the publicity she no longer gets asked “What is CLBC?” She is focusing on getting the positive information out.</p> <p>COMMUNITY COUNCIL ENGAGEMENT STORY Sharon Taylor gave an interview for a community Council Engagement store on the initiative of using the Proloquo2go communication devise. This will be distributed to councils and posted on our website by the end of March. So where are we going with this now? Sharon continues to get the word out. Sharon questions, as a follow-up can we do an article for local newspapers – ask folks to donate their old I-pods and I-pads when they upgrade. All council members agreed this will be a great idea. How do we go about this? Caitlyn Sassaman will be contacted to do the news stories. Should we wait till the original storey comes out? Discuss with Caitlyn then we can build on momentum.</p> <table border="1" data-bbox="464 1470 1503 1591"> <thead> <tr> <th data-bbox="464 1470 873 1512">ACTION</th> <th data-bbox="873 1470 1258 1512">PERSON RESPONSIBLE</th> <th data-bbox="1258 1470 1503 1512">DEADLINE</th> </tr> </thead> <tbody> <tr> <td colspan="3" data-bbox="464 1512 1503 1591">Ann Lewis emailed Caitlyn to see the article can be sent to council members prior to being published in March.</td> </tr> </tbody> </table>	ACTION	PERSON RESPONSIBLE	DEADLINE	Ann Lewis emailed Caitlyn to see the article can be sent to council members prior to being published in March.		
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projects from 2009. All of the information and resources that were developed from the projects now reside on the BC EmployNet website (bcemploynet.org). I will be continuing to use portions of the information contained on the disks as I have, but they aren't very useful to us as a whole. I have had feedback from a couple of businesses that I took them to that they are too long to get the point across, so I have condensed the information I show businesses to Cliff Yeo and the Superstore employers discussing the advantages and use that to springboard the conversation if needed. The Transition Planning and Self-Determination video is how CBI specifically has applied the tenets of customized employment and meshed in supported employment theories, concepts and constructs so that they are effective for CBI and the people they support. I think they have done an excellent job in developing a mix that has been very successful for them. I encourage all agencies involved in this work to do the same thing. I believe AiMHi has done a similar thing, as have many of the agencies I work with. I appreciate the sharing of CBI's approaches and their successes. I also like the approaches that other agencies have posted on the BC EmployNet website.

Thanks for forwarding the disks, and if there's anything else I can help with, please let me know.

Michelle Delaney - It has been on my list to watch but have not had the time. It has been busy. I will definitely watch this week and pass on my feedback.

CHAAPS therapeutic riding in Quesnel is moving locations, this will allow them to expand their program, and they will have much more space. I have volunteered to be their Behaviour Intervention Consultant for their clients under the autism spectrum who do not have a BI to provide consultation to the instructors. As part of this role I will be providing an in-service to the instructors this spring on Autism. Bonnie was asked to be named on their brochure.

Bonnie also had a call from David McPherson addressed the issues around council's meetings via teleconferencing. Can we invite David to join our February meeting?

Kris Zemlak – report via e-mail.

January 18, 2012

Fashion Show: There were 30 people who participated in the fashion show, self advocates, staff, family... anyone who wanted to volunteer. There were many sponsors from within the community. Many self-advocate had an important role during this night.

What a success!! You can only imagine the magic in the air when people walked down the aisle made up as pretty or as handsome as they can be! People had their hair and makeup professionally done. A neat thing was also watching the professionals that did the hair and makeup getting excited along with the models.

CNC Practical Nursing Advisory Committee: The agency is participating on the CNC Practical Nursing Advisory Committee. This committee is made up

from different sources in the community, CNC, UNBC and UHNBC, Simon Fraser Lodge, Care Co-ordinator of Jubilee Lodge, Dean of Sciences from CNC, Practical Nursing Co-ordinator CNC, and UHNBC Registered Nurse Director. Discussions are about the changes that are being made to the present LPN courses which are quite significant, admission requirements, practicum placements (which are us) and employment opportunities.

Aging committee: Continues to prepare for their March 27-28th conference.

IDP has brought Itsy Bitsy Yoga to Prince George! Itsy Bitsy Yoga is for infants and tots under the age of 24 months and offers developmentally-focused sessions designed to nurture relationships, soothe babies, compliment natural curiosity and support the exploration of movement for toddlers. Sessions are currently offered in Gathering Place B and C at no charge to families in the community and are part of what we call, "Itsy Bitsy Fridays"!

Good Food box: AiMHi continues to support this and we benefit from providing some healthy food boxes for people. Each month volunteers help make up the boxes.

Wall of fame: The wall fairies continue to help recognize those that they would like to extend some appreciation to.

Adventure Odyssey and Emergency Fund Group: Has changed mandate to include when people have an emergency that arises and they don't have the funds to cover

Service redesign: We have increased capacity in one licensed facility and are looking at other ways to increase capacity in the current locations we have. Continue to have to try and find places for people to live within our current contracts

Home sharing: we currently have 12 homes

David Johnston – The topic of David's Peoples First new blog will be what the Mayor has been taught, and what the Mayor has taught David. David will be in Chetwynd at the end of March and is working with CACL and Peoples First on their new bylaws.

Eldon Carter - Eldon attended the Quesnel Self Advocate meeting and is helping to plan a Valentine's dance on February 11th. The last dance went well and quite a few people attended.

Terry Robertson – Terry will be in Quesnel for a RDSP (Registered Disability Savings Plan) workshop and to meet with a couple of new families on Feb 10th. She will be in Dawson Creek on Feb 11th with her husband and tentatively scheduled to go to Burns Lake on Feb 18th. If anyone in Smithers has contacts in Burns Lake, please email Terry their information. Earnie does and will send this to Terry. Terry is also planning a RDSP workshop in 100 Mile House on Feb 25th. CNC has restarted the Adventures Seekers program for 6 months and has recruited a new teacher. Terry was nominated for Prince George Volunteer of the Year. Congratulations Terry! Terry says this

will be a lot of work to send them information on all she has done.

Earnie Harding – At the last meeting he expressed anxiety in regards to services in the community, since then he has met with the premier’s assistant Pamela Martin, and also with the opposition critic. Result of this is local community organized for community meeting to receive and looking for services, so many people looking not able to communicate to the CST. A Number of people applied both privately and collectively to the team and as a result, David O’Toole went to Smithers to listen to their concerns. They only had 2 days notice, but still managed to have 25 individuals and family members attend. They felt just going to the CST individually was not getting the full concerns of the community; they wanted to have a meaningful way to give a true picture of concerns. Some topics discussed were; staffing in CLBC offices and the need to have 2 staff in the office to be able to provide service when needed. They discussed the unfairness of the rates of service to the north compared to the rates in the lower mainland.

There was discussion on Manager Bonus’s. Pat confirmed no bonus’s were ever given, staff have fixed wages, and has not had wage increases. Earnie continues to build relationships and planning supports for transitioning youth. There is interest from individuals in Burns Lake to become part of the Smithers group. David MacPherson’s tentative schedule for meetings in Smithers sometime the week of February 13, 2012. Some of people who contacted the CST have been received answers. Overall – Earnie thinks this is a very positive thing for individuals, listening and responding. There is going to be a way and means of responding to complaints. Earnie has had hours of meetings and wants to make sure everyone’s concerns were addressed. Earnie has also approached the local bank to try to eliminate or reduce the monthly bank charges for individuals. He will keep us updated on those results.

Ryan Taylor – All is good in Fort St John.

Jackie Allan – Jackie is spending some free time catching up on finding new stories for people who experience disabilities at: <http://www.dimage.com/> She is also reading David Hingsburger. The Prince George CLBC office has a very small library of David’s books and will loan them to Jackie to read. As they are returned, if anyone else would like to borrow them, please contact Ann Lewis.

Barb Warkentine – The Prince George Therapeutic Riding will be holding registrations at the Pine Centre Mall in April. Their newest Board member is Terry Robertson. Though it is not a “true” board yet, Barb is trying to re-establish it. Barb is no longer on the AiMHi board. The Prince George Horse Society has asked Barb to be Chairperson of their Board.

Ruth Stanton – Ruth is getting ready for the Self Advocate conference - Dreaming in the Community held in Prince George May 13-15, 2012

	ACTION	PERSON RESPONSIBLE	DEADLINE
ADJOURNMENT			
12:45pm			
NEXT MEETING			
February 18, 2012 starting at 9:30 Prince George time - via conference call			