

North Okanagan Community Council Meeting
MINUTES FOR MAY 23, 2009

1. **WELCOME:**

- In attendance – Patrick Allwood, Lynne Barisoff, Jo-Anne Crawford, Helmut Herrmann, Kathleen Nelson, Sue Phillips, Henry Sundquist, Patricia Winters
Bill Tidsbury (CP&D MGR), Grant Huffman (QSO MGR), **Dianne Trudel (CLBC RECORDER)**
- Regrets – Kirsten Cacka, Lisa Kongsdorf
- Guest speakers –
 - Barb Penner, CLBC Employment Initiatives Project
 - Ali McNeil, Awareness and Communications

2. **ADDITIONAL AGENDA ITEMS:**

- Jane Holland, Service Quality Advocate – add to Item #10 on agenda.
- Michael Kendrick workshop – add to Item #18 on agenda.

3. **APPROVAL OF AGENDA:**

- Motion to approve by Sue, Helmut seconded, carried.

4. **CONFLICT OF INTEREST DECLARATION:**

- None declared.

5. **REVIEW AND APPROVAL OF PREVIOUS MINUTES:**

- Motion to approve minutes of the March 21, 2009 meeting by Lynne, Jo-Anne seconded, carried.

6. **MEMBER UPDATES:**

- Sue
 - Distributed some fund raising raffle tickets.
- Helmut
 - Attended PLAN meeting.
 - There will be another RDHD session coming soon.
- Kathleen
 - Just had her 24th birthday and her sister has a new baby girl!
- Henry
 - Just finishing their strategic planning.
 - Has 6 sustainable housing projects.
 - Now working on transportation issues with the Social Planning Council and the United Way.
 - Kindale's family care operators are feeling like they are "group homes" – too much paperwork and "policy". Kindale is looking at streamlining things for them.
- Patrick
 - Shuswap Association had their dance/dinner/mystery theatre and was met with a good response by businesses.
 - In contact with Theatre Terrific from Vancouver.
- Jo-Anne
 - In the process of hiring an employment specialist.
 - Attended a joint team day that included 7 agencies. Theme was "How to develop collaborative efforts in the Shuswap".
 - Member of the Social Issues Committee which meets once a month.

- Lynne
 - Donna Good Water is developing an Aboriginal Council for the Province. The new council should meet 3 or 4 times per year.
- Paricia
 - Attended the last senior parents meeting. Julie will be putting out newsletters geared towards senior parents She also handed out copies of the Emergency Preparedness Guide. Support has been invaluable to seniors at these meetings.
 - Community Connections Support Services spoke at the last Seniors Meeting on respite services.
 - Jane Holland has acknowledged seniors' issues.

7. **OLD BUSINESS:**

- a) Service provider concerns –
 - **ACTION:** Dianne to type response letter and have it ready for Patricia's signature on Wednesday. Letter to be mailed the following day.
- b) Terms of reference for one time funding –
 - Review of draft.
 - Jocelyn, Kamloops QSO, can provide support with Requests for Proposals and grant processes.
 - Need to define how decisions are made, what results are expected and how to monitor the financial responsibility.
 - Motion to accept draft by Patrick, Sue seconded. Carried.
- c) Update on large residential options –
 - This item needs to be In-Camera which will provide confidentiality.
 - Council meetings are public and the minutes are posted to the website.
 - **ACTION:** Grant and Bill to look into Provincial process re: large residences and their issues.
- d) Council annual report –
 - Has been submitted to CLBC HQ.

8. **QSO ISSUES:**

- Draft budget was submitted at the end of April 2009.
- Budget will be finalised for September submission.
- Waitlist issues are continuing to be addressed.
- QS staffing has been stable since last fall – retaining good skills, experience & training.
- QS is partnering with CASA to do a Home Share Conference sometime in the current fiscal year. The conference will address issues such as new service providers who are coming with less education, skills, experience and training.

9. **CLBC EMPLOYMENT PRESENTATION:**

- Introduction of Barb Penner who is working on the CLBC Employment Initiatives Project.
- Barb distributed a copy of the Employment Discussion Paper and stated that she is very open to feedback.
- Presentation was done at the last joint MHSD/CLBC community engagement on supported employment services and inclusion.
- BCACL, in its' consultations, has found that the top 3 *issues* were:
 - housing
 - transportation
 - employment

- Focus should be on employment first in the planning process.
- Feedback from families shows that their concerns are:
 - safety of self-advocate in the workplace
 - competing needs ie. employment, supported services, recreation
- Feedback from employers show that their concerns are:
 - confidence in self-advocate (dependability)
 - expectations for self-advocate
 - flexibility required
 - support required
- Supported employment is a huge project and requires specific skills and knowledge.
- Continuing Studies at Douglas College to be developed to train and support service providers and staff.
- The *Learning Train* was put on as an employment initiative.
- Focus is to build partnerships with government and non-government organizations – “real work for real pay is an integrated setting”.
- There are some provincially funded programs ie. Theo, Achieve
- Barb explained some differences between Supported Employment Programs and Customized Employment.
- The CLBC Employment Initiative:
 - employment is first priority and an expected outcome for self-advocates
 - promote an “employment first” culture
 - launch a communication and awareness campaign

10. COMMUNITY LIVING MONTH:

- October is very busy as well as being “Community Living Month”.
- October 19th & 20th is the self-advocate conference.
- October 30th is the scheduled transition of children’s services.
- “Council Road Show” –
 - October 5th in Vernon
 - October 6th in Salmon Arm
 - October 7th in Revelstoke
 - All meetings will be scheduled for the evenings.
 - Suggestion to have Jane Holland attend these public meetings.
 - **ACTION:** Bill to follow up with Jane on feasibility of her attendance.

11. AWARENESS AND COMMUNICATIONS OPTION:

- Ali McNeil is from Kelowna and is the chair on the South Okanagan Council.
- Ali has a special needs child and her background is in business and media communications.
- She is bringing these two worlds together by writing articles for the Kelowna paper and the Okanagan Newspaper Group.
- Ali would like to widen her focus to a Regional or Provincial level.
- Bill allowed that the council budget has room for building community communications and increasing media relations – “getting the word out”.
- Proposal to contract with Ali to work with the North Okanagan.
- Sub-committee formed to discuss feasibility, business proposal, ideas, expectations and outcomes.
- Sub-committee members (Bill, Sue and Jo-Anne) to meet on June 8th.

<p>12. PROVINCIAL BOARD / COMMUNITY COUNCIL MEETING:</p> <ul style="list-style-type: none"> • This joint meeting will be held at the Executive Airport Plaza Hotel & Conference Centre in Richmond on June 20th. • Lynne will be attending and there is “room” for one more council member to attend. • ACTION: Anyone interested in attending is to advise Patricia or Bill.
<p>13. UPDATE ON CLBC CHANGES:</p> <ul style="list-style-type: none"> • The Children’s transition back to MCFD is still a “go”. • CLBC is looking towards expanding their mandate for vulnerable adults – new policy, new criteria, new standards and new processes to be developed. • Lynn Middleton is our new Regional Director.
<p>14. MCFD PUBLIC INPUT SESSIONS:</p> <ul style="list-style-type: none"> • MCFD (local) is moving forward with developing the new model for their area. • Public meetings will be held on June 3rd in Vernon and June 29th in Salmon Arm.
<p>15. CONNECTONS – RESITE OPTION:</p> <ul style="list-style-type: none"> • QS has contracted with Community Connections, Kelowna to do recruitment of home share providers.
<p>16. COUNCIL ROLE IN SELF-ADVOCATE CONFERENCE:</p> <ul style="list-style-type: none"> • Proposal that Council purchase vests for Organization Committee. • Proposal that Council purchase door prizes for the conference.
<p>17. PROFESSIONAL DEVELOPMENT OPTIONS:</p> <ul style="list-style-type: none"> • Council has some funds available for professional development. • ACTION: Any member that has something in mind that they would like to attend, please submit to Lynn or Bill.
<p>18. UPCOMING EVENTS:</p> <ul style="list-style-type: none"> • May 25th – Cary Griffin • June 3rd – MCFD meeting • June 4th to 6th – BCACL conference • October – Michael Kendrick workshop • November – Michael Kendrick workshop
<p>19. UPCOMING MEETINGS:</p> <ul style="list-style-type: none"> • June 27th in Revelstoke • September 19th in Vernon • October 24th in Revelstoke • November 21st in Armstrong • No meeting in December
<p>20. TABLED ITEMS FOR FUTURE MEETINGS:</p> <ul style="list-style-type: none"> • DESC Services - September