



## North Okanagan Shuswap Community Council Meeting

Minutes of January 17, 2013

<p><b>1. Welcome &amp; Attendance</b></p> <ul style="list-style-type: none"> <li>• In Attendance: Lorne McEwen (Chair) , Kelly Riguedell, Sue Phillips, Andy Danyliu, James Weir, Darcy Huisken, Carolyn Terpstra , Bill Tisbury (Administration).</li> <li>• Regrets: Dianne Saint</li> </ul>
<p><b>2. Additional agenda items:</b></p> <ul style="list-style-type: none"> <li>• None</li> </ul>
<p><b>3. Approval of Agenda:</b></p> <ul style="list-style-type: none"> <li>• <b>MOTION:</b> To approve the agenda by Sue Phillips. Seconded by Kelly Riguedell. Carried.</li> </ul>
<p><b>4. Conflict of interest declaration</b></p> <ul style="list-style-type: none"> <li>• None</li> </ul>
<p><b>5. Review and approval of November 22, 2012 minutes</b></p> <ul style="list-style-type: none"> <li>✓ Amendments to minutes: Carolyn Terpstra was present.</li> <li>✓ Re: <b>#6 Old Business:</b> Correction of name to read: Marnie Derosier.</li> <li>✓ Correction on date of May meeting: May 09.</li> <li>• <b>MOTION:</b> to approve the minutes as amended by Kelly Riguedell. Seconded by Darcy Huisken. Carried.</li> </ul>
<p><b>6. Debrief family meeting of November 22, 2012:</b></p> <p>General discussion regarding the meeting with families and the notes from the meeting. Themes discussed included good services in place for people, communication/feedback issues between some families and CLBC, assessments and processes for acceptance into CLBC services, aging individuals and families, lack of awareness of the Council and its role.</p> <p>When Council has had sufficient meetings with families to determine the general themes in the region, Council will prepare a document to go to the Provincial Advisory Committee highlighting successes and issues facing the region.</p> <p>A copy of the notes will be sent to families who attended the meeting with a cover letter thanking them for their comments and the action Council is taking to address their concerns.</p>
<p><b>7. Strategic Plan</b></p> <ul style="list-style-type: none"> <li>✓ The strategic plan is on track and roles will be defined as activities come up in the year.</li> <li>✓ Name tags were distributed.</li> <li>✓ The family meeting on January 23<sup>rd</sup> is expected to have approximately 20 people including Council members. The agenda will begin with a light supper, introductions, followed by a</li> </ul>



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presentation by Lorne and James, regarding the role of the Council. The group will breakout into three groups with council members at each table. Discussions will be held regarding key questions: what is working well, what is not working well, what ideas are there for improvement? Council members will record discussions, papers will be available at each table for families to provide written remarks if they choose to. The large group will reconvene for a short briefing of the table discussions. Families will be asked what ideas they have for future meetings such as guest speakers, etc.

- ✓ Discussion regarding the PAC item regarding council members serving as family designates if their family member has passed away.
- **MOTION:** The North Okanagan-Shuswap Council supports the representation as a family member by Sue Phillips. Seconded by Andy Danyliu.

Nominations: Marnie Derosier's name to be forwarded to the Provincial Board for approval. Kelly to follow-up regarding Bertha Anchikoski.

### 8. Updates

- ✓ James and Darcy provided an overview of the Joe Erpenbeck seminar in Vancouver.
- ✓ CLBC will be introducing a provincial strategy on employment. Council agrees to organize a meeting for presenters from CLBC to outline the strategy to our stakeholders.
- ✓ The Provincial Task Force on supporting Councils is continuing. A consultant will be engaged to assist in implementation. Next meeting is set for February 5<sup>th</sup> in Vancouver. Lorne will attend.

9. Recognition for Jo-Anne Crawford was discussed.

### 10. QSO Issues:

Bill provided an update on several CLBC administration issues:

- ✓ Awaiting word on how the province will deal with budget.
- ✓ Current complaints – new process is on the CLBC website.
- ✓ Staff updates: Bill will be away for four months starting in May. Jennifer Love will be covering his role in the council.
- ✓ Projects and initiatives:
  - **'Include Me'** is an outcomes based process where self-advocates will interview other self-advocates regarding quality of life standards.
  - Contracted hours for service providers will be reviewed to reflect actual service levels.
  - A behavioural support policy is being finalized.
  - MSD consultations across the province have occurred. There is support for a



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Systems Navigator role to assist individuals and families dealing with several ministries.

- A Self-Advocates Conference will be held this fall in Kelowna.

### 11. Upcoming meetings

- **Wednesday, January 23<sup>rd</sup>:** (6 – 8pm in CLBC Boardroom) Meeting with Vernon and area families.
- **Monday, January 28<sup>th</sup>:** Evening meeting. Public consultation with the provincial board in Kelowna.

#### Next Meeting:

- ✓ **Thursday, February 28<sup>th</sup> (5pm) in CLBC office, Vernon. Note new start time.**

### 12. Tabled Items for Future meetings

- Aging Report: Tabled to the next meeting for discussion.

Meeting Adjourned