



## North Okanagan Shuswap Community Council Meeting

Minutes of June 21st, 2012

### 1. Welcome & Attendance

- In Attendance: Lorne McEwen (Chair) , Sue Phillips (Past Chair) , Kelly Rigadelle, Bill Tidsbury, Carolyn Terpstra , Diane Saint, Jo-Anne Crawford (recorder)
- Regrets: James Weir, Dianne Saint, Kathleen Cusmano, Darcy H, Lisa Kongsdorf
- Guests: Henri Sunquist; Helmut Hermann, Patricia Winters

**Our Guests Henri Sunquist; Helmut Hermann, and Patricia Winters were thanked for the time they participated on the Council and were presented with art work by the individuals from Vernon and District Association for Community Living in recognition of their services to the council.**

### 2. Additional agenda items:

- None

### 3. Approval of Agenda:

- **MOTION:** To approve Agenda Diane S., Kelly R. seconded Carried.

### 4. Conflict of interest declaration

- None

### 5. Review and approval of May 14th, 2012 minutes

- **MOTION:** to approve minutes Diane S., seconded Sue P. Carried.

### 6. Old Business:

#### Nominations:

- ✓ Sue moved to accept Robyn Coatta's nomination (Service Provider designation). Diane S. seconded. Carried
- ✓ Marnie Desrochers – from Revelstoke has submitted her application. Kelly will call the references.
- ✓ Carolyn Terpstra completed the Nomination questionnaire which will be forwarded to the Provincial Board.
- ✓ Follow-up with members who have not attended in some time: Bill has been unsuccessful in trying to get a hold of Darcy to see if he is still interested in the Council. Lisa is still considering whether or not she wants to continue to be a member.

#### Strategic Planning - Sept

- ✓ Kelly is still looking into accommodations. She has been successful in finding a facilitator. Lorne, Kelly and Bill will meet with him to discuss the session. DATES: September 21<sup>st</sup> & 22<sup>nd</sup> in Revelstoke.

### 7. Task Force Report

Lorne distributed the "Strengthening community Councils: Task Force Recommendations Report Review" dated June 19<sup>th</sup>, 2012.



## North Okanagan Shuswap Community Council Meeting

The 3 main points are:

1. Improving Communication and Collaboration
2. Supporting Community Councils to be Successful in Achieving Goals
3. Enhancing the Sustainability of Community Councils

Lorne asked that the members read the report and provide him with input before July 5<sup>th</sup> so he has time to respond.

Bill will forward the report to the absent members.

### 8. QSO Issues

- ✓ Aging individuals relates to an increase in cost. Transitioning numbers are higher than anticipated which requires managing the requests. Because requests are higher than the budget individuals in need receive fewer hours of support than they require. This results in concerns from families about the funding process.
- ✓ Bill talked about the most recent CLC related news stories related to CLBC management receiving performance bonuses that were cancelled in the fall. The issue is around salary hold backs – which are common in many government departments. CLBC was already in the process of replacing this process with something more suited to the supports we provide.
- ✓ Client Services Team: had 269 complaints out of 14,000 people receiving services. The Interior had 24 complaints. The CST process is now replaced by a revised internal complaint process
- ✓ Inter-ministerial team (ISST) – A committee will continue to manage complaints that arise as a result of conflict between ministries that impact services for people with developmental disabilities. The focus will be to settle disputes between the ministries and the allocation of who should be the funding parties in particular circumstances.
- ✓ Home Share Inquest on Vancouver Island. An inquest was completed on the death of an aging individual who resided in a home share on Vancouver Island. The recommendations have the potential of impacting how we monitor the services. Further information will come if there are any specific changes to our home share supports.
- ✓ PSI Funding The program has been able to fund many individuals over the last 2 years. As we move into the 3<sup>rd</sup> year, the original funding envelope will be used up. There is the potential of the development of unfilled funding requests for service. Bill will keep the



## North Okanagan Shuswap Community Council Meeting

Council informed of the status as we move into the fall.

- ✓ Good News Stories – Bill continues to receive stories from individuals who are happy with the services they are receiving. It is easy to miss the great results that we are able to achieve due to the focus on some of the more challenging situations that do require some form of resolution.

### 9. Upcoming meetings

**1. Senior Support Group** - the local group met with an active parent support group in Kelowna. There is an interested to start something similar here with our council. They would like to have a Council member present at their meetings who can take their stories/struggles to the Provincial level. It was suggested that we invite them to attend our Council Meeting. Carolyn will connect with the group to find out how we can be of support and assistance. Carolyn and Lorne are interested in attending their meetings. Lorne will respond to Julie's email request.

The Self-Advocate group is looking for someone from the council to attend their meeting July 9<sup>th</sup> at noon. Carolyn will attend.

#### Next Meetings:

- ✓ Thursday October 18<sup>th</sup> (5:30) – @ the CLBC Office in Vernon
- ✓ Thursday November 22<sup>nd</sup> (5:30) – @ the CLBC Office in Salmon Arm

### 9. Tabled Items for Future meetings

None

Meeting Adjourned

Next Meeting is the Strategic Planning Session in Revelstoke September 21<sup>st</sup> and 22<sup>nd</sup>