



South Island Community Council Meeting

Date: October 25, 2011
220 – 174 Wilson St., Victoria

Present:

David Steeves (Chair), Bill Hustler, Mary Emmond, Michael Hayes, Rosemary Juszko, Kristen Kay, Bev Kissinger, Mike Langridge, Sharon Sinclair, Veronica Berlando, Manager Community Planning & Development; David MacPherson, Director of Regional Operations.

Regrets:

Carol Antoine, Louise Doucet, Kam Judge, Nigel Livingston, Roger Palmer

Guests:

Amanda Gafter-Ricks (CLBC Facilitator)

AGENDA TOPICS

TOPIC	DISCUSSION
Acceptance of the current agenda and approval of last meeting's minutes	<p>Call to Order</p> <ul style="list-style-type: none"> • Motion to accept agenda by Mary Emmond <ul style="list-style-type: none"> ○ Seconded: Bev Kissinger ○ Carried • Motion to adopt minutes of September 2011 meeting by Sharon Sinclair <ul style="list-style-type: none"> ○ Seconded: Rosemary Juszko ○ Carried
TOPIC	DISCUSSION
Staff Reports	<p>David MacPherson, CLBC Director of Regional Operations:</p> <ul style="list-style-type: none"> • Wanted to check in and provide a bit of an update given the amount of media coverage that CLBC has been receiving. • CEO Rick Mowles has been let go and Doug Woollard has been appointed interim CEO. Want to acknowledge that Rick Mowles did a great deal in the time he was with CLBC. The CLBC Board will be performing a search for a CEO, which will probably take a number of months. • CLBC currently serves over 13000 people in the province. Overall we are doing a good job, but some families are feeling the pressure, resulting in negative publicity. • We continue to reassure staff and encourage them to keep doing a good job. • In response to concerns from family members, a Client Support Team has been created by government to respond to these concerns. A senior level inter-ministry committee has been set up, comprised of Assistant Deputy Ministers (ADMs) from key ministries such as Health, Social

Development (MSD) and Children & Family Development (MCFD). Carol Gooz will represent CLBC on this team. Regional teams will be established and will deal with concerns first. These teams will consist of representatives from CLBC, MCFD and MSD. If a concern or issue can't be dealt with at the regional level, it will be referred to the ADM committee for resolution.

- Optimistic that there will be positive outcomes from all of this.
- It is an inter-ministry responsibility to support individuals and this will hopefully be recognized through this process.
- Social policy regarding individuals with developmental disabilities is being raised to a provincial level.
- There is an internal audit being done as part of government's interest in looking at social services. The decision to perform the audit was made over a year ago.
- Comment from Council: A great deal of position and trust has been lost due to the negative publicity.
- Comment from Council: Have some concern with the lack of clarity from the Board around what the new direction will be.
- Questions: Is the 1 (800) Client Service Team number set up now? Yes. Is this team permanent? Unsure. Will it be possible to make briefs to this team? No, this is not part of the mandate. It is expected that most concerns will be dealt with at a regional level.
- Comment from Council: Feel that CLBC has silenced the Councils, which are made up of the people who care the most.
- Comment from Council: Seems like there has been a lack of information and planning.
- Comment from Council: It is important that CLBC staff know that the negativity is not directed towards them.
- Want to show support for Council and what you do. It is important that a good, viable Council is maintained.
- Question: Will financial cuts begin to slow? Purchase for Service contracts will continue to be reviewed.

Veronica Berlando, Manager of Community Planning and Development:

- Have been very happy with the Family Forums and have enjoyed working with the Families Committee. The Peninsula meeting is planned for November. Went to Salt Spring Island to look at agencies and School District, with plans for a forum in February. It will address very specific topics.
- In February a Youth Transitioning forum will be held in the

Westshore, with schools, MCFD and youths invited. The Resource Fair will follow on March 5th.

- Reappointment letters will be provided to some Council members tonight. Apologize that in transition some were missed on either a regional or provincial level.
- November SICC meeting – Four CLBC staff will be attending: Barb Penner, Susan Ko, Janet Heino (Customized Employment Project Manager), Lori Fasullo (CLBC lead on employment in Victoria).
- At this time there are no staffing changes.
- Veronica and Andrew Fidell (CLBC Manager, Parksville) are working with MCFD Child and Youth Services to develop a protocol for non Children In Care(CIC) with a focus on better practice between agencies for seamless transitions.
- Veronica is developing a five year spreadsheet that looks at kids when they are 15/16, long before they transition to CLBC. It includes checklists of things, such as PWD, that need to be done at various points along the way.
- Veronica is also on a provincial committee for Best Practices in Youth Transitioning. There will be a forum in the spring with service providers, families, etc.
- Question: Is CLBC monitoring transition satisfaction? Yes, through the Client Satisfaction Survey.
- Community Engagement: Floor hockey - Mike Langridge and a group of guys went to Surrey and participated in a floor hockey tournament. This was not a segregated event; it was organized by a group of people working with the rec centres. We are going to get some time at a local gym here, with the idea of eventually inviting teams over from the mainland. This idea came out of a discussion at the One Day event. It was suggested that may find interest from other locals, such as those who are organizing soccer games for the homeless and others.
- **Amanda Gafter-Ricks (CLBC Facilitator)** : Provided an introduction to the Community Connections Club (flyer attached). The focus is to provide people with opportunities to come together in their community for a variety of activities. Saturday, October 29th will be a walk at Goldstream Provincial Park. Upcoming activities include floor hockey (Nov.3 @ Burnside Gorge Community Centre gym, 1-2p), movie night (Nov.25), bowling (Nov.30). A CLBC facilitator will attend the first two events, but the intent is that it will be taken over by someone else.
- Comment: Thank you to Veronica for taking on this role in youth transitioning.

DISCUSSION

Committee Reports

Self Advocates: Mary Emmond (written report provided)

- Report written and reviewed by Mary.
- Written piece provided and read by Mike re: Woodlands. Mike attended the demolition of the Woodlands Center Block.
- Council Comment: We need to ensure there is enough support in the community to support self advocates to do what they want to do. Is there a way to do this, without dependence on a council member? Is there someone to bring on to the Self Advocate Committee who would be open to assisting in this role? Perhaps a good opportunity for a student? Maybe amend terms for Councils?

Review of Strategic Plan

Reviewed and edited parts of the plan that required further clarification, detail, etc.

Discussion:

Is \$500 PWD a barrier to employment? In some cases, but there are also people who are a long ways off from earning \$500. For information, one's file never closes; they are eligible to go back to PWD to receive benefits if need be. Have to spend down their savings (less than \$3000 in personal savings) to be eligible.

A Transition to Work group also exists and meets 3-4 times per year.

Committee Reports (continued...)

Communications Committee: Rosemary Juszko (written report provided)

- Item number one from report, re: the ability to inform the BC Ambulance Service of individual needs before they require their services. Is Council ok with this information being sent to others via our distribution list? Yes.
- Suggestion that may want to have the BC Ambulance Service in attendance at the upcoming Resource Fair.
- Bev knows of a First Nations family, supported by CLBC, who would be willing to have their story told in the Citizen.

Families Committee: Bev Kissinger (written report provided)

- Desperately need more members from council on Families Committee.
- Encourage families to call the Client Service Team if they have concerns.
- Hearing from families that they are concerned about leisure passes.
- Question: Have any doors been opened with the aboriginal community? Not at this point.
- Jessica Humphries has received the CLBC Self Advocate Advisor position.
- It has been exciting to work with Veronica and her staff on the family forums.

Membership & Planning : David Steeves (written report provided)

- Request that Bev contact Kam to determine if she would prefer to discontinue her role with Council but remain a part of the Families Committee. Patricia will continue to be a part of the Families Committee.
- Open to suggestions as to family members who would like to be on council.
- Need more discussion re: support for self advocates on Council.
- Chair is willing to continue in this role for another year, but would like to see Committees share the responsibility of chairing some of the meetings. We may want to consider have entire meetings dedicated to one issue, for example, a meeting focused solely on self advocate issues.
- Michael Hayes indicated that he would be willing to serve as Vice Chair.
- Jointly need to discuss with PAC their reporting periods in conjunction with when councils meet.
- David Steeves will chair the November meeting. January meeting? Communications Committee.
- Motion to nominate David Steeves for role of Chair and Michael Hayes as Vice Chair by: Sharon Sinclair, seconded: Rosemary Juszko, Carried.

ADJOURNMENT

Meeting adjourned at 8:16 pm Moved by Mary Emmond 2nd by Bev Kissinger

NEXT MEETING

Date: November 29, 2011 Time: 5:00 p.m. Location: 200 – 645 Tyee Rd. Victoria, BC