

Upper Fraser Community Council Meeting

Date: February 16, 2012

Address: Garden Towers, Abbotsford

Time: 6:00pm

Present: Maggie Metcalfe (chair), Kerry Lawson, Dawn Robertson, Sylvia Dirks, Kathie MacDonald, Tiffany McCurdy (minutes)

Guests: Brian Salisbury, Sylvie

Regrets: Cathy Bonnett, Jerry Laidlaw, Bryce Schaufelberger, Heidi Schneider, Brenda Gillette

Agenda Topics	
Topic	Discussion
Review of agenda and previous minutes dated January 19, 2012.	Motion to accept the agenda by Sylvia, seconded by Dawn , all approved.
Topic	Discussion
Introduction of Guests: Role of the Director of Strategic Planning	<p>“Prior to beginning his work at CLBC in 2005 as the Director of Strategic Planning, Brian was a part-time faculty member from 1992 – 2001 in the Community Support Worker Program at Kwantlen University College. From 2001 – 2005, Brian worked as a contractor with the Interim Authority for CLBC and the Ministry of Children and Family Development in a variety of roles in support of BC’s move to a community governance model in community living. From 1993 – 2005, Brian also travelled extensively in Canada, the USA, Australia and the United Kingdom where he worked as a part time consultant on various disability policy issues, including the implementation of individualized funding and independent planning support.” (CLBC Website)</p> <p>Formal side to Brian’s role: write service plan, write operational plan, write strategic plan – and monitor and report to CLBC Board on goals and achievements. Brian has a role in shaping and monitoring business processes (according to the strategic plan). Brian considers and looks into what is happening in other jurisdictions and brings those ideas back to BC to think about. For example: the quality of life framework which is Self-advocates interviewing other Self-advocates... Alberta had been doing it and Brian brought it back to the management team.</p> <p>Q: Do you get to be innovative and creative?</p> <p>A: The role is one of family partnership and one that acts as an advisor to the management team. Role is about having ideas and pushing them for acceptance within the organization. Systems are very complex and hard to change. The community often expects change to happen immediately and yet there is a master within government. CLBC controls the operational policy but the government sets the policy through the “government letter of expectations.” The service plan sets up a policy and accountability framework.</p>

	<p>Internal review:</p> <ul style="list-style-type: none"> - Government approach: Health, Education, Ministry of Children & Families, Ministry of Housing & Social Development are meant to be collaborative... thus a seamless service delivery system is needed - Re-look at guidelines of eligibility - Seeing youth given an identified amount of money earlier which will follow them to adulthood. - Services should be a means to an end
<p>Topic</p>	<p>Discussion</p>
<p>Role of the Family Liaison</p>	<p>Sylvie’s role is essentially a family partnership advisor; to bring the lens of families to CLBC, be responsive and build bridges around how CLBC can communicate, strengthen relationships, & then Sylvie’s role is to go back to the senior management team and let them know.</p> <p>Sylvie spent time traveling around the province visiting with families along with self-advocate advisory Jessica Humphries.... They have been traveling in communities around BC to hear about the different regional issues, what families are saying about their lived experience, what families feel they need and want. A variety of projects have come about: The Capacity Collection – overwhelming response no matter what the community – rural or urban, people want to share their stories. Families want to find out about other people’s experience; they want to know what else people are doing around employment, how do they spend Individualized Funding, how do they navigate through systems. Families want to feel a point of connection. Sylvie has discovered that there are different ways people want to share stories. Self-advocates are saying they would like to make their stories public; write a book or write a poem, share artwork, share a photo etc... thus creating a library of shared stories.</p> <p>The project went a step further. People said yes, we want to share but suggested that they would like to hear from community experts, hear about different kinds of jobs -- innovative things that have happened in history and in community which may have been forgotten. How far have we come? What have we done well? Could we share our resources?</p> <p>This has resulted in a collaborative project across the sector. CLBC doesn’t own it. CLBC is a partner... along with FSI, BCACL, Vela Microboard, Spectrum, Service Providers, Families, and Individuals who want to contribute or participate. The library will be online and directed by the community. Sylvie reports that people are pretty enthused about participating. The project’s primary focus: to be a connection place for families to feel that they can communicate about their lived experience and look at ways to make CLBC a family-friendly organization, look at ways of helping CLBC keep in mind why they exist. It is important to re-orient CLBC to focus on supporting a family lens, self-advocate lens, cultural lens. Keep the centre, the values front and centre. Brian is good at maintaining the light in regards to asking “what are we about?” Good lives in welcoming communities. How do we keep that constant and present in a place that has a lot of other processes and ministries? Sylvie is grateful that her position exists and</p>

	<p>believes it is a healthy sign of CLBC asking “What do families think? What do families want?”</p> <p>Q: Why is the Self-Advocate Advisor not a self-advocate?</p> <p>A: It would be a stretch for a person with a disability as the individual is required to have an impact on the senior management team and the board. CLBC has Self-Advocate Consultants – roles with influence. For example: Self-advocate Consultant Tricia Lins works as a consultant for Quality of Life.</p>		
Topic	Discussion		
Council Meeting with the Board	<p>The Upper Fraser Community Council presented to the CLBC Board on Tuesday, January 24 from 4:30-5:30pm. The Stakeholder Reception followed from 5:30pm-7:00pm. The CLBC Board also hosted an open forum January 25 from 3:00-5:00pm. All events took place at Abbotsford Garden Park Towers. Maggie felt positive after the Council Presentation. She reported that the board was very open to listen to everything the council had to say and believes the Board clarified a lot of issues. One of those issues being the idea of there not being family representation and self-advocate representation on the board when in fact there is.</p> <p>The Council wanted to know “What is our role?” The Council was encouraged to go back to the Terms of Reference. The Council is to be engaging community, increase the capacity of the community to be welcoming and be a conduit to the CLBC Board.</p> <p>The Board has also asked “How can we support councils to be in the information loop?” Having a council member on the Provincial Advisory Council will keep the communication open.</p>		
Topic	Discussion		
Community Living BC Update (Kerry)	Orientation for staff will look differently; both for facilitators and analysts. Practice changes are going to happen.		
Topic	Discussion		
Work plan	The following actions have been tabled from the previous meeting minutes...		
	Action	Person Responsible	Deadline
	Elderly – stats on demographics of those 55+ attending day programs	Patty or Heather?? (Kerry)	February 16, 2012
	Action	Person Responsible	Deadline
	Invite Jule Hopkins to Community Council meeting in March. Forward Jule’s update to Council.	Kerry	
	Action	Person Responsible	Deadline
Contact author of the book “The Boy in the Moon” to inquire about a speaking engagement	Kerry		

Adjournment
8:10pm
Next Meeting
March 15; 6:00pm Garden Park Towers, Abbotsford