

Upper Fraser Community Council

Date: February 11, 2014

Address: Abbotsford Garden Park Towers

Time: 6:00pm

Attendees: Dan Collins, Dawn Robertson (PAC), Donalda Madsen, Jerry Laidlaw, Tiffany McCurdy (minutes), Sylvia Dirks, Maggie Metcalfe (Chair), Kerry Lawson (CPD Manager), Brenda Gillette

Regrets: Bryce Schaufelberger

Guests: Jennifer Wheadon, Debbie Reece

Agenda Topics:	
Topic	Discussion
Review of Previous Meeting Minutes	Review of previous meeting minutes. Motion to accept the previous minutes approved by Dawn, seconded by Sylvia, all in favor.
Include Me Project	<p>The Include Me Project has a focus of measuring outcomes of services in order to continually improve CLBC services. There is \$8 million tax payer dollars going into CLBC services and reporting on outcomes is extremely valuable. Community Living BC researched different outcome measurement systems and came up with one that Dr. Robert Schalock developed. The framework, value system and survey came from Dr. Schalock and were originally developed in the early 1980's. Dr. Schalock currently works with CLBC as a subject matter expert.</p> <p>Domains for the Quality of Life framework include: personal development, self-determination, interpersonal relationships, social inclusion, rights, emotional well-being, physical well being, and material well being. A cross section of a person's life is taken to indicate how their quality of life is in general. There are 50 questions on the survey with each question centered on one of the 8 survey domains.</p> <p>Malatest is a company that does survey administration and data analysis. They have hired and trained the 20-30 surveyors (who get paid \$15 an hour). Feedback is also gathered from family members, service providers, individuals, and surveyors. The Include Me Project has been in the implementation stage for the past two years. One piece of feedback has been how great it is to have individuals with developmental disabilities leading the survey process... this continues to be a core part of the integrity of the process. People have felt a lot more comfortable with other self advocates rather than CLBC staff. The survey is done one to one in a confidential space. Sometimes an interpreter, sign language, modified systems of communication, or the use of proxy... a person answers the survey on behalf of the other person is used. The role of the proxy is having two different people to complete the survey & Malatest takes an average of two different proxy's i.e. mom and staff, mom and a friend for equal representation. Proxy is done on the phone. The two individuals answering the Include Me questions answer what they think the CLBC eligible individual</p>

	<p>would answer for themselves.</p> <p>Once the survey is completed – the surveys go directly to Malatest, where data is compiled and a report written which is then given to the service provider and CLBC.</p> <p>Have there been considerations to have people who are not receiving services complete the Quality of Life survey? CLBC has started with large accredited service providers. The next stage may involve including non accredited service providers and then people who are not currently receiving services.</p> <p>Jennifer & Tricia go out into the community to educate self advocates on what the survey involves and what quality of life is. Over 2,000 surveys have been conducted at this point. A second round of surveys are now coming to completion and Malatest will issue a report.</p> <p>Looking Ahead</p> <ul style="list-style-type: none"> - 2013-2014 Survey Fraser & Van Coastal, Interior has been started - Roll out to all regions over next 2 years - Collaboration between CLBC and service providers - Resurvey every 3 years - Service changes – survey results - Alignment with CLBC <p>Trends: the three highest scoring categories were emotional well-being, physical well-being and material well-being. The lowest scoring category was social inclusion. People are still not being included in their communities to the degree that they would like.</p>
Topic	Discussion
Community Council Reappointments	Community Council Reappointment Questionnaire forms were completed and returned to CPD Manager Kerry Lawson
Topic	Discussion
Community Council Work Plan	<p>Upper Fraser Community Council Work Plan 2014-2015 was handed out to council members. Four goals were listed with identified strategies, activities; indicators of success, timeline, people responsible and status were outlined as a road map to begin work plan implementation. Council members were encouraged to make suggestions and add ideas or to take on an area of responsibility.</p> <p>Pecha Kucha to be held on April 24th at 7:00pm at Reach Gallery in Abbotsford a second one to be held on May 6th which will be held at Simon Fraser University.</p>
Topic	Discussion
PAC Update from Dawn Robertson	<ul style="list-style-type: none"> - Early implementation of the “Navigator” position has begun throughout the province as of October 2013. At the PAC meeting it was announced that 22 referrals have been made since implementation in October 2013. The “Navigator” position is to assist youth 16-24 during transition. - Tamara Klusic spoke about the home share review involving monitoring, growth and quality of home shares that will take place over the next five years. An increase of over 1000 home shares has been noted over the past year. Online training for home share providers is being explored through “Open School BC.” - Discussion arose around recruitment for community councils.

	<ul style="list-style-type: none">- Discussion arose around recruitment for the new CEO.- Discussion arose regarding the Disability White Paper. A local discussion of the Disability White Paper will take place at the Sandman in Abbotsford on Thursday, February 13th from 7-9:00pm.
Adjournment	
9:00pm	
Next Meeting	
Tuesday, March 11, 2014	