

Appendix 2 – CLBC’s Mission, Vision and Values

The roles that CLBC plays are set out in the [Community Living Authority Act](#). CLBC’s responsibilities include developing operational policies, meeting relevant standards, and managing funds and services to address the needs of eligible adults across the province.

CLBC is accountable to the Legislature through the [Ministry of Social Development and Poverty Reduction](#). The Ministry is responsible for funding, establishing and communicating government’s mandate, policy and priority direction to CLBC, and overseeing the organization’s performance.

CLBC is governed by a Board of Directors appointed by the Minister of Social Development and Social Innovation. The Board ensures that CLBC uses its resources (money, staff, knowledge and skills, and relationships with individuals with developmental disabilities and families, and service providers) effectively and efficiently to achieve its vision and mandate. The Board determines CLBC’s strategic direction and plays an important bridging role between government decision-makers and the individuals and families who CLBC supports.

The CLBC Board Chair is the key link to government and advises the Minister of Social Development and Social Innovation on issues that impact CLBC. Under the [Community Living Authority Act](#), the Board may consist of up to 11 Directors with the skills, qualifications and experience necessary to govern effectively.

Through its supervision of the Chief Executive Officer, the Board of Directors ensures that CLBC establishes, adopts and follows appropriate policies, procedures and business practices.

The Chief Executive Officer is responsible for oversight of the day to day operations and continuous quality improvement practices of the organization.

To learn more about the Board of Directors go to www.communitylivingbc.ca/about-us/leadership/board-directors/

Vision: What does CLBC want to achieve?

The vision statement brings together CLBC’s purpose and values to describe the future it wants to achieve.

Lives filled with possibilities in welcoming communities

Mission: How will CLBC achieve its vision?

The mission statements guide CLBC’s actions, spells out its overall goal, provides direction, and focuses decision-making at all levels in the organization. CLBC’s strategies are developed keeping the mission in mind.

Community Living BC serves adults with developmental disabilities as well as those with a diagnosis of Fetal Alcohol Spectrum Disorder or Autism Spectrum Disorder who meet the eligibility criteria.

In collaboration with our stakeholders, we facilitate and manage a responsive, sustainable network of disability-related services that supplement other supports to assist adults with developmental disabilities to live good lives and be full participants in their communities.

We offer a range of options in the way services and supports are provided to the individuals we serve. The options provide for choices that allow services and supports to be tailored to the circumstances and preferences of each individual.

We take a holistic approach that acknowledges the supports and responsibilities of all stakeholders including individuals, families, service providers and community resources. This collaboration supports individuals to achieve the best possible outcomes.

Values: What values guide CLBC's actions?

The goal of CLBC's values is to inspire behaviours that create a dynamic and performance-oriented organization. The following statements represent the core values we strive to achieve in all that we do.

We are respectful and transparent in our interactions: Having open, honest, transparent and respectful communications that are meaningful and sincere is fundamental to developing strong relationships.

We use an equitable approach that is person-centred, transparent and fair: We build rapport to understand each individual's unique circumstances so we can tailor services and support options to best fit their situation. Our approach is equitable in that it is fair and reasonable based on the individual's needs.

We use consistent processes and tools: Consistency across all CLBC offices promotes fairness and equity in how our services and supports are accessed and delivered. Our effective, streamlined and repeatable processes allow for flexibility and can accommodate each person's unique circumstances.

We adopt proven new methods that align to our goals: We stay current with best practices and will invest in change where it makes sense to do so. We recognize that we cannot be all things to all people, nor do we have the capacity to invest heavily in research and innovation.