



**Minutes of the Board of Directors Meeting
Community Living British Columbia
Tuesday, March 30th, 2010**

Attendees:

Lois Hollstedt (Chair)	Darryl Harand
Colleen Hay	Ernie Malone
Rod Gunn	Teresa Azak
Joan Rush	
Maurice Mourton	

Regrets:

Ken Crump
Harvey Venier
Denise Turner

Guests:

Evi Mustel (The Mustel Group Market Research)
David Chiang (Finance & Audit Committee Member)
Provincial Advisory Committee

Presentations:

Carol Goozh (VP, Policy & Program Development)
Roz Ingram (Director, Communications)
Marsha Goldford (Director, Human Resources and Labour Relations)
Barb Penner (Employment Initiatives Coordinator)

Staff:

Rick Mowles (CEO)
Rena Donald (Recorder)

Call to Order:

The Chair called the meeting to order at 11:01AM and welcomed the members. Introductions of Ernie Malone (new Board member), the Board, and guests were conducted.

Agenda:

The agenda was reviewed and accepted.

1. Minutes of the Board Meeting – January 26th, 2010

Motion

It was moved by Maurice Mourton, seconded by Rod Gunn, to approve the minutes of the Board of Directors meeting held on January 26th, 2010, with one change: item 6, B, “Financial Statements of the Seven Months Ended October 31st, 2009” should read “Financial Statements of the *Nine* Months Ended *December* 31st, 2009”.

Carried Unanimously

2. Consumer Satisfaction Survey

Evi Mustel of The Mustel Group, presented a report on the Consumer Satisfaction Survey. Some discussion followed. The Board asked that Roz Ingram ensure that the results of the Survey will be made available to regional Community Councils.

3. Safeguards

Carol Goozh presented a report on the Safeguards Initiative which included an outline of the model used, examples of informal and formal safeguards, policies, and partner agencies. Some discussion followed.

4. Employment Initiatives

Carol Goozh and Barb Penner presented a report on Employment Initiatives.

5. Health Protocols (Service Guidelines)

Carol Goozh presented a report: “Guidelines for Collaborative Service Delivery for Adults with Developmental Disabilities”, a collaborative effort by CLBC, Regional and Provincial Health Authorities, and the Ministries of Health Services and Housing and Social Development.

6. 2009 Employee Engagement Survey

Marsha Goldford and Roz Ingram presented a report on the 2009 Employee Engagement Survey. The Report presented an action plan in response to the 2009 Employee Engagement Survey, based on result of staff feedback sessions held in five regions in January 2010.

Motion

It was moved by Maurice Mourton, seconded by Rod Gunn, to approve the 2009 Employee Engagement Survey Action Plan.

Carried unanimously

7. Corporate Services

A) Minutes of the Finance & Audit Committee Meetings of January 25th and March 4th, 2010

Motion

It was moved by Maurice Mourton, seconded by Joan Rush, to approve the minutes of the Finance & Audit Committee meetings of January 25th and March 4th, 2010.

Carried Unanimously

B) Financial Statements of the Eleven Months Ended February 28th, 2010

Rick Mowles presented the Financial Statements for the eleven months ended February 28th, 2010.

Motion

It was moved by Joan Rush, seconded by Colleen Hay, to approve the Financial Statements as presented for the eleven months ended February 28th, 2010.

Carried Unanimously

C) Monitoring Reports

Rick Mowles presented three calendared reports on Performance Monitoring; Complaints, Critical Incidents, and Communications. Some discussion followed.

8. CEO Report

Rick Mowles presented his monthly CEO report.

A) Community Council Nominations

Motion

It was moved by Joan Rush, seconded by Colleen Hay, that the Board approve the nominations of Lizabeth Cochran, Yuko McCulloch, Deanne Ziebart, Theresa Huntly and Mark Perry to the Vancouver Community Council; Maggie Metcalfe and Sylvia Dirks to the Upper Fraser Community Council; Betsy Goolieff to the South Interior Community Council; and Sid Adams, James Weir, Angela Davidson, and Kathleen Cusmano to the North Okanagan Community Council, as well as the reappointment of Rachele Czwerinski, Ernie Baatz, John Tsang, and Mara St. Onge-Dueck to the Vancouver Community Council; Jerry Laidlaw, Kathleen Rake, Heidi Schneider, Brenda Gillette, and Cathy Bonnett to the Upper Fraser Community Council; Jim Wong and Barbara Thomas to the Simon Fraser Community Council; Ruth Shannon and Robert Robertson to the Richmond Community Council; Cheryl-Anne Hendy and Maggie Addison to the Surrey/Delta Community Council; and Patrick Hull to the North Shore Community Council.

Carried Unanimously

B) Sponsorship Requests

Motion

It was moved by Rod Gunn, seconded by Maurice Mourton, to approve the following grants: \$15,000 to the BCACL Annual Conference, \$11,000 to the BC People's First Annual Conference, \$5,000 the BC Association for Community Living for the Study Tour on Legal Capacity and Supported Decision Making, and \$300,000 to the 2010 Legacies Now towards Innovation Funding.

Carried Unanimously

In Camera

The Board went In Camera at 2:34PM to discuss budget and HR issues.

Next Meeting and Adjournment

There being no further business, the meeting was adjourned at 3:11PM. The Chair announced that the next meeting will be held on Tuesday, April 27th, at 11:00AM.