



COMMUNITY LIVING
BRITISH COLUMBIA

October 24, 2016

Tracey Hennebury
Branch Manager
River Point and 5th and Central
Prince George, B.C.

On behalf of Community Living BC (CLBC) North Region Community Council (NRCC), I am writing to thank and recognize you for the work you do to build inclusion at Integris Credit Union for people of all abilities.

The NRCC is one of 13 Community Councils across the province. Our role is to make sure people with developmental disabilities, families, community members and service providers play a major role in achieving the shared vision of fostering good lives in welcoming communities. As a Council, we work collaboratively with community partners and local CLBC offices across the North to support and recognize community inclusion and to foster full participation in community for people with developmental disabilities.

Inclusion means that all people have opportunities in community to build relationships, enjoy sports and recreation opportunities, find employment, and to contribute as a full citizen. These goals cannot be accomplished without the dedication and commitment of community partners like you. Through your example, you are encouraging, inspiring and supporting others to contribute to inclusion and the participation of the people CLBC serves in all aspects of your community.

In particular, we want to recognize the 5th and Central Branch of the Integris Credit Union of Prince George. When an individual enters the branch they are greeted respectfully and professionally. Excellent customer service is consistent, members addressed by name, giving all a welcoming feeling. What is observed and highly appreciated is the service that is extended to members with challenges. This professionalism speaks volumes knowing that this care for members starts at the executive level and is practiced by all credit union employees. For these reasons we have recognized this branch as a leader in our community and look forward to a continued business relationship.

We look forward to working with you as a community partner to build inclusion for people of all abilities. If at any time, you would like to learn more about the NRCC, or are interested in partnering with us, please don't hesitate to contact me at north@clbccommunitycouncils.ca

Thank you again for your caring, commitment and leadership.

Yours truly,

Gordon Robertson, Chair
North Region Community Council