



January 21, 2020

Ref: 202113

Michael Prince
Chair, Board of Directors
Community Living British Columbia
1200 West 73rd Avenue, 7th Floor
Vancouver BC V6P 6G5

Dear Dr. Prince:

I would like to extend appreciation on behalf of Premier Horgan and the Executive Council for your dedication, and that of your board members, in leading your organization and helping government deliver on our priorities to British Columbians.

Government remains focused on its three strategic priorities: making life more affordable, delivering better services, and investing in a sustainable economy.

Every public sector organization is accountable to the citizens of British Columbia. The expectations of BC citizens are identified through their elected representatives, the members of the Legislative Assembly.

This mandate letter, which I am sending in my capacity as Minister responsible for Social Development and Poverty Reduction, on behalf of the Executive Council, communicates those expectations for your agency. It sets out overarching government priorities that will inform your agency's policies and programs, as well as specific direction on priorities and expectations for the coming fiscal year.

Our goal is to build a strong, sustainable economy that works for everyone. We are committed to working with you and other Crown Agencies to provide quality, cost-effective services to BC families and businesses. By adopting the Gender-Based Analysis Plus (GBA+) lens and Framework for Improving British Columbians' Standard of Living to policy development, we will ensure that equity is reflected in government budgets, policies, and programs.

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You are encouraged to apply the GBA+ lens in your Crown Agency operations and programs. In the same vein, appointments to agencies, boards, and commissions reflect government's direction to promote equity and leadership at senior levels in the public and private sectors, with a view to building strong public sector boards that reflect the diversity of BC.

Two key priorities that will underpin lasting prosperity are advancing reconciliation with Indigenous Peoples and moving towards a low-carbon economy.

In November 2019, government passed the *Declaration on the Rights of Indigenous Peoples Act* which represents a crucial step towards true and lasting reconciliation. In keeping with the Calls to Action of the Truth and Reconciliation Commission, the Act was developed in collaboration with the First Nations Leadership Council to create a framework for reconciliation in BC. All Crown Agencies are expected to incorporate the *Declaration on the Rights of Indigenous Peoples Act* and Calls to Action of the Truth and Reconciliation Commission within their specific mandate and context.

Announced in December 2018, the CleanBC plan puts our province on the path to a cleaner, better future—with a low-carbon economy that creates opportunities while protecting our clean air, land, and water. As part of the new accountability framework established in CleanBC, and consistent with the *Climate Change Accountability Act*, please ensure your organization plans to align operations with targets and strategies for minimizing greenhouse gas emissions and managing climate change risk. Please be prepared to work with government to report out on these plans and activities.

The Crown Agencies and Board Resourcing Office (CABRO), with the Ministry of Finance, will continue to support you and your board on recruitment and appointments as needed and will be expanding professional development opportunities in 2020/21. This will include online training modules and in-person conferences, as government works to support strong public sector boards that reflect the diversity of BC.

As the Minister Responsible for Community Living BC (CLBC), I expect that you will make substantive progress on the following priorities and incorporate them in the goals, objectives, and performance measures in your 2020/21 Service Plan:

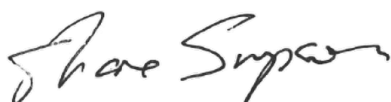
1. Meet regularly with individuals, families, service providers, and advocacy groups, including People First of BC, Family Support Institute, Inclusion BC, Representative for Children and Youth, Advocate for Service Quality, the BC CEO Network, Provincial Association of Residential and Community Agencies, and the Federation of Child and Family Services to identify issues and solutions and to continue to improve collaboration, by:
 - a) Co-leading the engagement with Re-imagining Community Inclusion (RCI) partners to develop an implementation plan for the 10-year RCI Vision and Road Map;
 - b) Supporting a network of Community Living Councils that connect CLBC with individuals, families, service providers, and community members at a local level and provide opportunities for Community Living Councils to participate in provincial initiatives; and
 - c) Recognizing the value of the lived experiences of individuals and including them in understanding issues and developing solutions where they will be impacted.
2. Improve transitions for individuals and their families by:
 - a) Supporting youth who are transitioning to adulthood, and their families to understand the adult landscape and access a range of planning supports;
 - b) Working collaboratively with individuals, families, the Ministry of Children and Family Development, and other partners to understand transition-related challenges and identify further improvements; and
 - c) Utilizing the revised forecasting model to better understand the implications of caseload growth and to improve planning for all age groups.
3. Increasing community inclusion and making life more affordable for CLBC eligible individuals through employment by:
 - a) Continuing to implement new Learning, Inclusion, Friendships, Employment (L.I.F.E.-based) services supporting individuals with all abilities to find employment that fits an individual's goals while meeting their other support needs;
 - b) Continuing to monitor and evaluate the impacts of CLBC's employment service delivery model, including application of a GBA+ lens, to increase effectiveness; and
 - c) Increasing access to employment services by making measured investments in services and proactively seek opportunities to partner with WorkBC to support people to access WorkBC where appropriate.

4. An increased emphasis on working with the Ministry of Health and Health Authorities to identify interests, issues, and an action plan to address challenges in managing Added Care which will lead to:
 - a) A consistent, standardized, and joint approach to high intensity care needs and goals for care for CLBC clients with complex functional and medical issues;
 - a) The provision of appropriate services and supports for CLBC clients with complex functional and medical issues; and
 - b) Consistent alignment with Ministry of Health policies.
5. Improve services to people with multiple complex needs by:
 - a) Strengthening and formalizing collaborative processes between CLBC and external partners at local and regional levels;
 - b) Continuing to build Trauma informed Practice (TIP) into policy and practice with CLBC staff and external partners; and
 - c) Developing solutions to improve service provision and planning for implementation.
6. Increasing opportunities for individuals to live as independently as they are able by:
 - a) Working collaboratively with BC Housing, Aboriginal Housing Management Association, BC Non-Profit Housing Association, Cooperative Housing Federation of BC, and the non-profit and cooperative housing sectors to include individuals in new and existing affordable, inclusive housing; and
 - b) Working collaboratively with Inclusion BC, service providers, municipalities, and other stakeholders to increase availability of inclusive housing for people with developmental disabilities.

Each board member is required to sign the Mandate Letter to acknowledge government's direction to your organization. The signed Mandate Letter is to be posted publicly on your organization's website in spring 2020.

I look forward to continuing to work with you and your Board colleagues to build a better BC.

Sincerely,



Shane Simpson
Minister

Date: January 21, 2020

Enclosure

cc: Honourable John Horgan, Premier
Don Wright, Deputy Minister to the Premier and Cabinet Secretary
David Galbraith, Deputy Minister, Ministry of Social Development and
Poverty Reduction
Lori Wanamaker, Deputy Minister, Ministry of Finance
Heather Wood, Associate Deputy Minister and Secretary to Treasury Board
Ministry of Finance
Jake Anthony, Board Member, Community Living BC
Onkar S. Biring, Board Member, Community Living BC
Katherine Bright, Board Member, Community Living BC
Barbara Carle-Thiesson, Board Member, Community Living BC
Nelson Chan, Board Member, Community Living BC
Marnie Larson, Board Member, Community Living BC
Julia Payson, Board Member, Community Living BC
Simon Philp, Board Member, Community Living BC
Patty Sullivan, Board Member, Community Living BC
Joely Emily Viveiros, Board Member, Community Living BC
Ross Chilton, Chief Executive Officer, Community Living BC



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