



Provincial Advisory Committee Meeting

April 26, 2025 | 9:00 a.m. to 3:00 p.m.

The Westin Wall Centre Vancouver Airport Hotel, Richmond BC

Attendees:

Provincial Advisory Committee Members:

Adeel, Chair, *Simon Fraser*

Alex, Vice Chair, *North Shore/Sunshine Coast*

Alexandria Stuart, *Central Island*

Tami Pedersen, *Thompson Cariboo*

Joann Popesco, *North Region*

Monica Kriese, *North Okanagan/Shuswap*

Vicki Wang, *Vancouver/Richmond*

Sharrie Dahl, *Surrey/Delta/White Rock*

Raymond Puno, *Vancouver/Richmond*

Leanne Froese, *South Central Okanagan*

CLBC Board

Angus Monaghan, *PAC Liaison*

Amber Rainshadow, *PAC Liaison*

Corey Walker, *PAC Liaison*

CLBC Staff:

Ross Chilton, *Chief Executive Officer*

Genevieve Bucher, *Vice President, Governance and Communications*

Cris Leykauf, *Director, Communications and Community Engagement*

Catriona Johnson, *Director, Governance and Policy*

Jessica Humphrey, *Manager, Community Engagement*

Brita Hall, *Provincial Community Engagement Lead*

Regrets

Jennifer Hartley, *South Island Community Council*

Esther King, *Upper Fraser Community Council*

CLBC Service Centre Staff:

Nabee Begh, *Service Centre Analyst*

Tony Kieling, *Service Centre Analyst*

Minutes prepared by:

Alana Gee, *Executive Assistant*

1. Indigenous Land Acknowledgment

Adeel provided an acknowledgement of Indigenous traditional territories at 9:02 a.m.

2. Introductions and welcome remarks

Adeel Zafar welcomed the group and gave opening remarks.

3. Approval of Minutes

The minutes of the January 25, 2025, meeting was reviewed.

Motion

Tami Pedersen duly SECONDED by Alexandria Stuart moved to approve the minutes of January 25, 2025. **CARRIED**

4. PAC Member Roundtable on Council

Each PAC member shared updates on what their respective Councils were working on. Highlights noted include:

North Shore Sunshine Coast

- Council had an Inclusive Housing event with guest speakers including: Uniti, SPARC BC, VRS Communities, CLBC's Community Engagement and Housing teams, as well as self-advocates who shared their lived experience. The presentations are now on CLBC's website.
- Some Council members attended the Community Asset Mapping webinar.

Surrey, Delta, White Rock

- The Council had a successful Community Inclusion event celebration at the Pacific Junior Hockey league game between the White Rock Whalers and the Delta Ice Hawks. They will give away 100 tickets and had a Council booth at the game, featuring swag from the council outreach kits.

North Region

- Council partnered with ESATTA and BCSALN to plan a 3-day in person conference in Prince George in May 2025. This conference will include a council Annual General Meeting (AGM), World Café, Open House, and two- day People Planning Together workshop. The council is hosting an Open House Carnival and doing a presentation to help with Council recruitment.
- The Council now has 2 Co-Chairs.
- The North is region is very rural and remote. There is scarcity of resources and difficulties with communication barriers due to large geographic region brought forward.

Thompson Cariboo

- Self Advocacy Group SUSA is planning an Amazing Race to Inclusion at the end of May 2025.

- Council is planning open houses in Kamloops, Williams Lakes and Clearwater as a recruitment strategy.
- A new CLBC Housing Lead was hired for the Thompson Cariboo region, and Council is waiting for her to attend Council to work with Tony and Tami on their Inclusive Housing Presentations.

South Central Okanagan

- Council is planning a BBQ and events in summer months.
- Council will have a CLBC Service Delivery Advisor present to their members about the importance of voting in May 2025.
- Council working on a crosswalk project to increase safety in their community.

South Island

- The Council is continuing to work on Communication for Everyone boards project to increase awareness for communication access for those who are non-speaking and/or rely on pictures to communicate.
- The Council is building an Inclusive Housing Presentation to present to local City Councils.

Central Island

- The Council is planning an in-person Halloween Dance with a virtual option for those who can't attend in person.
- New members have joined the Community Council (up to 11 members).
- Council received a presentation about Community Asset Mapping.
- Council had a successful Masquerade dance for Valentines with 120 participants in person and 40 participants online.
- Council working on plain language voting guidelines.

North Okanagan Shuswap

- Council is looking at hosting ESATTA'S People Planning Together 2-day workshop.
- Council member received a King Charles Coronation Medal.
- Council is planning summer dance.

Vancouver/Richmond

- The Council now has full membership and has guests attending.
- The Vancouver Board of Parks and Recreation asked the Council for feedback on making the city more accessible.
- The Council hosted a Valentine's dance, and an event called Inclusion Fest that focused on aging in diverse populations, both big successes.

Simon Fraser

- The Council hosted a successful dance in November with over 100 people and planning 2 dances per years.

5. CLBC Board Report – Corey Walker, Amber Rainshadow and Angus Monaghan

- Angus Monaghan from Nanaimo is the new Board PAC Liaison.
- Board Report attached to these minutes.

6. PAC member/Board discussion

PAC members shared with Board Liaisons issues of concerns and barriers to inclusion in their local communities:

- Access to information, health and housing in rural and remote communities, especially in the North.
- Understanding how CLBC makes decisions about how much and how quickly people get support.
- The ongoing need for inclusive housing options across the province.
- Understanding the role of the CLBC facilitator.

7. CLBC Updates

- CLBC created a new visual to explain how the CLBC budget works and how the 2025/2026 money is spent.
- CLBC has made updates to the website and added Frequently Asked Questions about Community Living BC.
- CLBC and government are reviewing the jury's recommendations from the Florence Girard Coroner's Inquest.
- It was noted, some of the recommendations have already been implemented since 2018 and some of the recommendations fall beyond the CLBC authority, particularly those related to health and funding.
- CLBC will need to assess these carefully to determine how we can best address them within our scope and ability.
- CLBC will formally respond to the Coroner's Office recommendations indicating what has been completed, what is under consideration and what is outside of CLBC's ability to advance.
- The CLBC Community Inclusion project is in its final stages. The report is being drafted, it will be shared with PAC members in the next coming months.
- New partnerships with CLBC and Alzheimer's Society BC are emerging. Alzheimer's BC is very keen to work with people and families.

Action: If your Council would be interested in an information session with Alzheimer's BC, email CLBC.Connect@gov.bc.ca

Action: If your Council has any additions suggestions for the Frequently Asked Questions about Community Living BC document, email CLBC.Connect@gov.bc.ca

8. Updating the Community Council Terms of Reference

The Community Council Terms of Reference are being updated.

Members talked about how to define different types of conflict of interest in the Terms of Reference including:

- A member who has a single agenda
- Some has a lawsuit with CLBC
- An advocacy position against CLBC

Action: Jessica Humphrey will draft an updated Terms of Reference for discussion at the next PAC meeting in October.

Action: Councils are encouraged to review Community Council Terms of Reference and provide PAC Representatives with suggested updates that can be sent to CLBC.Connect@gov.bc.ca

9. Finalizing PAC Goals

Members finalized the following PAC Goals:

- To undertake meaningful discussion in PAC meetings where all members have a voice to talk about issues, identify issues of priority and new concerns.
- To effectively communicate significant concerns of the community councils to the CLBC Board.
- To describe, and quantify, when possible, improvements achieved in each of the PAC's areas of priority.
- To effectively communicate back to the respective community councils any actions taken by the CLBC Board and the CLBC management to address their concerns.
- These goals will be used to help members measure the performance of the PAC and will be included in the PAC self-evaluation survey.

10. Closing

The Chair and Vice Chair thanked everyone for their attendance and participation. The meeting was adjourned at 2:58 p.m.

The Joint Annual PAC/Community Council Chairs/IAC/Board of Directors Meeting in on June 7, 2025.

The next Provincial Advisory Committee meeting is scheduled for Saturday, October 18, 2025.

Board Liaison Report to the Provincial Advisory

Committee April 26th, 2025

Richmond, BC

Our last Board Meeting was on February 20th and most of the items I will report on come from that meeting.

Provincial Advisory Committee Report to the Board by PAC Chair

- Dr Adeel provided an update on the work of the Provincial Advisory Committee (PAC), noting that community councils are seeing increased engagement and activities, and council membership is improving, particularly with the successful merger of the Vancouver and Richmond councils.
- He also relayed the six key issues under discussion at the PAC and stated that there has been significant progress in strengthening the relationship between PAC and the CLBC Board, with improved communication and alignment on major concerns.

Indigenous Advisory Committee (IAC) Report by IAC Chair

- Neil Belanger, Chair of the Indigenous Advisory Committee (IAC), provided an update on the committee's recent work. Key updates included progress on cultural competency documents, input on the new CLBC logo and branding, and the formation of a group to select Indigenous artwork—including a collaborative piece with Métis Nation BC—for the head office.
- Neil also shared that he will be stepping down as Chair and that a new Chair will be chosen in accordance with the IAC's terms of reference. He reflected on the positive strides made during his time as Chair and expressed pride in the committee's accomplishments, while recognizing that important work remains to be done.

Building Bridges Towards Inclusive Services for Youth and Young Adults in BC

- The Board heard from Karen Tee, Co-Executive Director, and Max Wenger, Program Implementation Leader at Foundry, who presented an overview of Foundry's mission and its expanding partnership with CLBC. Developed in response to alarming youth mental health and substance use challenges, Foundry provides low-barrier, early intervention services for young people aged 12–24. These services, co-designed with youth and families, include mental health, substance use, physical and sexual health, peer and family support, and social services, offered in welcoming spaces and accessible in-person or virtually via the Foundry BC app and website.

- Currently, there are 17 centres open in BC, with 18 more in development and a total of 35 expected by 2027. The partnership with CLBC focuses on enhancing access to social services and peer support for youth requiring both mental health and disability-related services.

CEO Report

- Ross presented his CEO Report, including highlighting the first annual report of CLBC's Accessibility Committee and the work of North Shore/Sunshine Coast Community Council on its Beyond Walls: Inclusive Housing event.

Committee Reports

- The Finance and Audit Committee a balanced budget forecast, anticipating a 4.6% caseload growth in 2024-25.
- The Governance and Human Resources Committee reported that they reviewed the 2025 Board Education Plan and discussed realignment of some Committee responsibilities.
- The Service Quality and Performance Committee heard from Dr. Adeel, PAC Chair, who presented the PAC annual report. Cris Leykauf and Jessica Humphrey shared CLBC's Annual Engagement Plan, rooted in trust-building, with upcoming activities tied to strategic planning and the 20th anniversary. Joanne Mills and Matt Klassen discussed the transition to the new Person-Centred Society (PCS) model, supported by Vela workshops, and highlighting new, foundational Service Standards now applicable to all providers.

Board Tours

- Following the Board meeting, Board members spent a day learning about CLBC services and history. We visited a service provider doing creative work on inclusive housing, a social enterprise making and selling soaps, a bakery committed to inclusive hiring, and then visited the Woodlands Memorial Garden to learn about our dark history of institutionalization.

Upcoming Meetings

- The next open Board meeting is scheduled for May 15th, 2025. Neil Belanger, in his role as CEO of Indigenous Disability Canada will be presenting on the recent report of the UN on Canada's progress on the Convention on the Rights of Persons with Disabilities.
- The board and staff are also beginning to discuss plans for the joint Board-PAC-IAC and Community Council Chairs meeting scheduled for June 7th.