

**Date:** May 16, 2023

**To:** All in-scope Program Negotiations Service Providers

**Subject:** Program Negotiations – Global Uplifts (PN-GU): Now Live for **NUOU & Hybrid** Service Providers!

Dear Service Providers,

Further to the recent rollout to Union Service Providers, we are thrilled to announce that the Program Negotiations – Global Uplifts (PN-GU) process is **now live for all Non-Union/Other Union (NUOU) and Hybrid Service Providers!** This means that CLBC staff can now begin processing and contracting Global Uplifts for the **2022/23 Fiscal Year (FY)** for all NUOU & Hybrid Service Providers. Service Providers should in turn receive their respective funding increases prior to the deadlines indicated at #3 in the below email.

*The email below regarding [go-live for Union Service Providers was shared with you on May 5<sup>th</sup>](#), and the information contained within also applies to NUOU and Hybrid Service Providers. As such, we encourage you to review that communication as necessary for key information relating to the implementation approach, rollout schedule, Freeze Period, and other important considerations.*

A separate Go-Live email will be issued once the PN-GU process for FY 2023/24 for Union, NUOU and Hybrid Service Providers is ready for internal use. This is currently slated to occur in late June 2023.

**Note:** We have recently been made aware of a minor issue related to the service level hour calculation for Special Stat Day (SSD) workers which affects a small subset of Service Providers. As the hours for these workers cannot be automatically uplifted via the PN-GU module, an additional incremental Program Budget will be bundled with the upcoming FY 2023/24 PN-GU contract modification in order to remedy the issue. Further information will be provided to the limited number of impacted Service Providers in due course.

Thank you again for your ongoing collaboration with respect to this project. We are really looking forward to hearing how you're enjoying the new PN-GU process!

*Best regards,*

Henry Chen  
VP, Finance & CFO

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