

Date: May 5, 2023

Subject: Program Negotiations – Global Uplifts (PN-GU): Now Live for Union Service Providers!

Dear Service Providers,

We would like to provide you with important and updated information relating to the rollout of the **Program Negotiations – Global Uplifts (PN-GU) project**. This message builds upon both the [PN-GU Update to Service Providers](#) that was circulated on April 4th, as well as the [2022 Funding Adjustments email](#) that you received on April 14th, the contents of which were unique to your agency type. This update contains key new information and clarifications, but the communications noted above will be referenced where relevant for context.

1. Fiscal Year (FY) 2022/23 Rollout:

→ Union Service Providers:

We are thrilled to announce that the **PN-GU process is now live for all Union Service Providers!** This means that CLBC staff can now begin processing and contracting Global Uplifts for FY 22/23 for all Union Service Providers.

→ NUOU/Hybrid Service Providers:

Once final testing and validation is complete, an e-mail communication will be sent which outlines when the PN-GU process for Non-Union/Other Union (NUOU) and Hybrid (both Union and NUOU) Service Providers can commence.

2. FY 2023/24 Rollout:

As referenced on page 4/5 of the [2022 Funding Adjustments email](#), the GU process for FY 22/23 must be completed before the process for FY 23/24 can start. Even if the GU process for FY 22/23 is complete, the equivalent process for FY 23/24 cannot commence until the overarching session is activated by CLBC. This is currently scheduled to occur in **June 2023** once the relevant rate information is confirmed, coding is complete, and all testing has been performed. For details of the Freeze Period that will apply until the PN-GU process for FY 23/24 is complete, please refer to section 4 below.

3. Rollout Schedule:

Further to #2 of the [PN-GU Update to Service Providers](#), Service Providers should receive their Global Uplift increases **prior** to the below deadlines, which constitute the **latest dates** that the respective funding will be issued. Global Uplifts will be processed by each CLBC QSA progressively, and we ask Service Providers to reach out to their CLBC Analyst(s) if they would like more information on the timing of their Global Uplift contract modifications.

Fiscal Year	<u>Latest Deadline for all PN-GU Contracts to be Paid to Service Providers</u>
PN-GU FY 22/23 – Union	Aug 31, 2023
PN-GU FY 22/23 – NUOU/Hybrid	Sep 30, 2023
PN-GU FY 23/24 – Union	Nov 30, 2023
PN-GU FY 23/24 – NUOU/Hybrid	Nov 30, 2023

4. Freeze Period:

As noted at #3 of the [PN-GU Update to Service Providers](#), Service Providers will experience a **freeze on new system-based negotiations and contracting**. Below are some key principles and clarifications associated with this Freeze Period:

- a. This approach was necessary to avoid any additional contracting cycles and to **expedite the distribution of Global Uplift funding to Service Providers**.
- b. The freeze came into effect on April 1, 2023 and will last until the associated contracts **for a given Service Provider within a QSA** for both the 22/23 and 23/24 FYs have been completed. This freeze must also be maintained for the period in between the FY 22/23 and FY 23/24 GU processes in order to support the approach noted at a. above.
 - a. *Each Service Provider will be unfrozen within a QSA once all of their GU contracts in that particular QSA for FY 23/24 have been completed.*
- c. To confirm, negotiations and contracting can continue for services that are not in scope for the PN process (i.e., Home Sharing, some Individualized Funding Agreements, and some Person-Centred Societies). These services are not affected by the Freeze Period.
- d. In the interim, offline workaround processes for new negotiations and contracting have been developed to ensure that the delivery of service to individuals is not impacted.

5. Service Provider Contract Signature Requirement – Exemption Process for GU

As a reminder, an exemption process has been developed which removes the Service Provider signature requirement for contracts where the service level change results solely from the GU process. This exemption does **not** apply in cases where any other non-GU changes are processed via a GU contract e.g., business-as-usual Program Budget negotiations etc. For further details regarding this process, please refer to page 3/4 of the [2022 Funding Adjustments email](#).

6. Training:

Further to #4 of the [PN-GU Update to Service Providers](#), please remember that all Service Provider staff involved in the Global Uplift process should complete the [PN-GU e-learning module for Service Providers](#) (approximately 60 minutes in length), in advance of using the system.

Please review the updated [Service Providers – Frequently Asked Questions – May 5, 2023](#) document for additional details relating to PN-GU rollout. If you have additional questions relating to any of the topics contained within this message, please contact your designated [Implementation Lead](#).

Thank you for your continued partnership and ongoing support. We look forward to working with you to ensure a successful rollout of the PN-GU project.

Best regards,

Henry Chen
VP, Finance & CFO

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