



COMMUNITY LIVING
BRITISH COLUMBIA

Program Negotiations – Global Uplift (PN-GU) Overview

Service Providers

Overview

- Recap: What is Program Negotiations?
- Global Uplift Workflow for the Service Provider
- PN-GU Key Contacts

Recap: What is Program Negotiations?

Program Negotiations (PN) is a suite of initiatives that leverages CLBC's My Workspace software platform:

1. Program Budget Exchange (PN-PBE)

- Replaces Excel-based Union and Non-Union Funding Guide Templates (FGTs) with an optimized tool integrated within MWS.

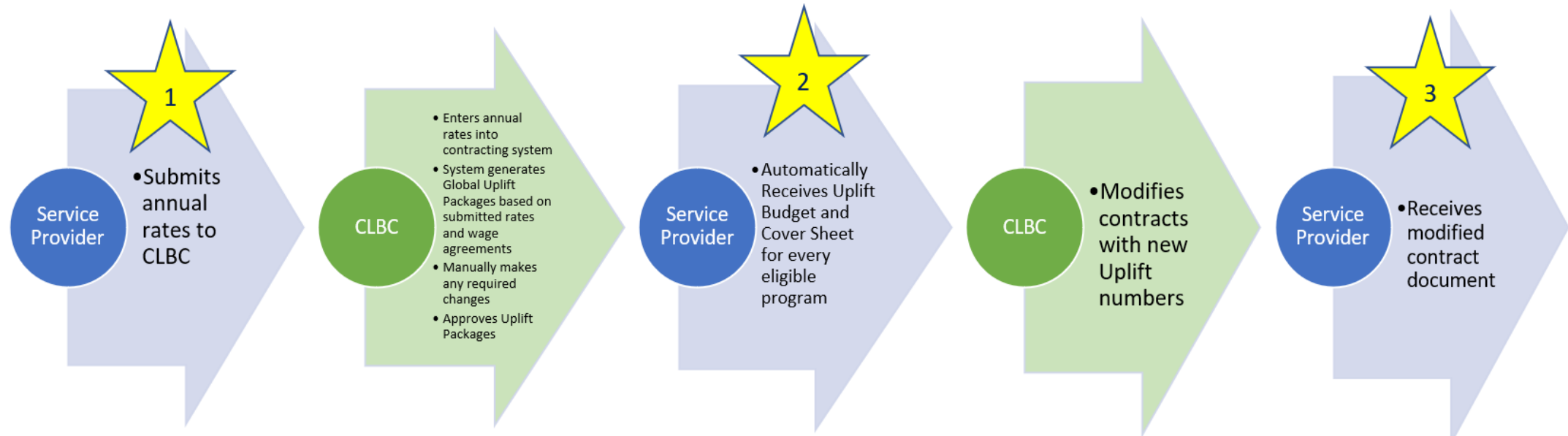
(Jun 16, 2021-Feb 28, 2022) – completed!

2. Global Uplifts (PN-GU release 1)

- Replaces the Excel-based Automation Tool with an **automated** process in MWS for applying systemic **rate** updates such as SSNM. **(2022/23)**



Global Uplift Workflow for Service Providers



1. Service Providers submit their Annual rates to CLBC
2. Service Providers then receive an email containing a link to their PN-GU landing page in order to access an Uplift Budget and Cover Sheet for each eligible program
 - While no signature from Service Providers is required, it is recommended that **Service Provider export and save the Uplifted Budget and Cover Sheet** for each program
3. CLBC then modifies the contracts and sends the modified contract documentation back to Service Providers. (No signature required)

When Service Providers have a PN-GU question, please follow these steps in a progressive manner:

1. Review the *Training* and *Additional Resources* sections above.
2. If it is a PN-GU **workflow** or **navigation** question, contact your CLBC Liaison Analyst for their assistance.
3. If your Liaison Analyst is **unavailable**, the resolution is **unknown**, or for **access** issues, contact the CLBC Service Centre to log your query which will be passed on to the appropriate department:
 - a. Via e-mail at CLBCServiceCentre@gov.bc.ca or
 - b. Via phone at 604-733-2655, toll free at 1-866-780-2655, press 1 to be directed to the PN Support queue

Thank You!