

**Date:** Aug 28, 2023

**To:** Service Providers

**Subject:** PN-GU: Transition of Support to CLBC Service Centre & Addition of Program Budget Status to Landing Page

**Message sent on behalf of Henry Chen, CLBC VP Finance and CFO**

Dear Service Providers,

As per the [Aug 18 PN-GU Transition of Support to CLBC Service Centre & Survey Completion communication update](#), please note that:

- **As of today, August 28th, all users should contact the CLBC Service Centre directly for any questions related to the PN-GU process**, rather than the Implementation Leads:
  - Via phone at 604-733-2655, toll free at 1-866-780-2655, press 1 to be directed to the PN Support queue, or
  - Via e-mail at [CLBCServiceCentre@gov.bc.ca](mailto:CLBCServiceCentre@gov.bc.ca)
- The [PN-GU Rollout Survey for Service Providers](#) should be completed **by Friday, September 8<sup>th</sup>**.

#### **Addition of Program Budget Status to Landing Page**

- Further to the [Aug 25 Program Negotiations – Program Budget Status added to Landing Page communication](#), **Service Providers can now view the status of each Program Budget in real time** via their online Landing Page as they make their way through the negotiation and contracting process, with statuses of *In Progress*, *Approved* and *Contracted* all now visible.
- This information is available for both Regular Negotiations (via PN-Program Budget Exchange, or PN-PBE) and Global Uplifts (via PN-GU), thereby allowing agencies to perform their own assessment of progress with respect to both processes as necessary.

Please continue to visit the [PN-GU project page](#) for useful information relating to the following: Project Overview, Training, Communications, Additional Resources, FAQs, and Key Contacts.

Thank you for your continued support.

Best regards,

Henry Chen  
VP, Finance and CFO

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*Communities of belonging, lives with connection*

*I acknowledge with gratitude that the lands on which I live, work, and play are the traditional and unceded territories of the Coast Salish Peoples of the xʷməθkʷəy̓əm (Musqueam), Skwxwú7mesh (Squamish), and səliłwətaʔ (Tseil-Waututh) Nations*

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