

April 2020

INTERIM GUIDANCE – Service Provision by Family Members
for Direct Funding Agents and Person-Centred Societies



Due to the impacts of COVID-19, some families who receive services through individualized funding are faced with staffing shortages and program closures. To help alleviate some of the stress, Community Living BC (CLBC), will allow an immediate family member to be paid from an existing funding arrangement of Individualized Funding Direct Funding (DF) or Person-Centred Societies (including Microboards).

There will be no review and approval process required. Approval can be made by the direct funding agent or the person-centred society.

Once the emergency circumstances end, CLBC will provide 30-day notice that this Interim Guidance is ending, and any arrangements permitted under this guidance must end.

This is a temporary exception, where exceptional circumstances require it.

The requirement for criminal record check, first aid certification, and driver's abstract can be waived for an immediate family member to be paid to provide service.

All other requirements of existing policies and agreements are still in effect. For example, completing financial reports and use of the funds as outlined in your agreement with CLBC is still required.

CLBC has created [webpages](#) on our site with important information, resources and updates related to COVID-19. To find information for individuals and families, [click here](#).