

What to expect when requesting support from Community Living BC (CLBC)



About Community Living BC (CLBC)

Community Living BC (CLBC) funds supports for adults, 19 years or older, with a developmental disability, diagnosis of Autism Spectrum Disorder (ASD) or Fetal Alcohol Spectrum Disorder (FASD) and who need significant help with day-to-day tasks.

>About this tool

- This tool is designed to **help understand what the process looks like when you work with CLBC**.
- **This process will look different for each person.** The amount and type of support people get, and when, depends on how much support they need, how quickly they need it, and the resources and service providers available in the community they live in.
- CLBC supports are voluntary. **This means it is your right to decide whether or not you want to receive support from CLBC.**

Step 1: Intake



Start the intake process at age 16 or older, by calling or visiting the CLBC office closest to you.



CLBC will request recent or needed assessments, from an approved professional, like a psychologist, to confirm if you are eligible. Assessments you already have, such as assessments from your school, can be used for this step.

Step 2: Eligibility



If you meet CLBC's eligibility criteria, you will receive a letter in the mail to confirm you are eligible. Your letter will introduce you to the CLBC Facilitator who will walk alongside you through this process.



Your letter will invite you to attend a **CLBC Welcome Workshop to learn about community resources, planning options, and how CLBC works**. Welcome Workshops are optional and can be attended at any time in this process.



Step 3: Welcome and Planning



A CLBC Facilitator will listen to you to learn what your support needs are, what your goals are and how quickly you need support. You can always bring someone from your support network with you.



You will learn about:

- Supports funded by CLBC, what options are available and how to request those supports.
- Tools available to help you plan.
- Other community resources and organizations you can access for support.



A CLBC Facilitator will also work with you to create a **personal summary** to help us **understand your strengths and the kinds of support that you need**.



After the welcome and planning process, you may decide to request CLBC funded support. **Note: you must be 19 or older to start receiving CLBC funded services.**

Step 4: Requesting CLBC services



A CLBC Facilitator will work with you to make a request for CLBC funded supports available in your community.



The amount and type of support people get, and when, depends on how much support someone needs, how quickly they need it. Some of your requests may be approved right away, while others you may need to wait for.



If your family situation changes, and if needs change or become more urgent, talk to a CLBC Facilitator to update your request.

Step 5: Getting started



As service requests are approved, **a CLBC facilitator will contact you to share those updates and plan with you around next steps.**



For frequently asked questions about CLBC, scan this QR Code
or visit: communitylivingbc.ca/about-us/frequently-asked-questions

